

DIRECTORY OF TOURISM STATISTICS 1997

W. McLennan Australian Statistician

AUSTRALIAN BUREAU OF STATISTICS

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PREFACE

In recent years, tourism in Australia has made a substantial contribution to national economic development. It is estimated by the Bureau of Tourism Research that expenditure by tourists directly and indirectly contributed 6.6% to Gross Domestic Product in 1993–94 and accounted for some 536,000 jobs (6.9% of total employment). In 1993–94, total expenditure derived from domestic tourism was estimated at \$32,500 million. In addition, \$3,800 million was spent domestically by Australian residents visiting overseas. In 1996, international tourism to Australia generated export earnings of \$16,000 million. This accounted for 14.4% of Australia's total export earnings and 67.4% of services exports.

Tourism encompasses most short-term travel away from the normal place of work and residence, including that undertaken for business and pleasure. It includes both domestic and international travel and involves the consumption of a wide range of goods and services provided by, for example, transport and tour operators, accommodation establishments, theme parks and attractions, entertainment and arts venues, museums and historical sites, restaurants, travel agents and souvenir retailers.

It also draws on services provided by the Commonwealth Government, State and Territory Governments and local government organisations without direct charge to tourists, such as the construction and maintenance of roads, airports, harbours, railways and national parks, tourism promotion, immigration and customs services, information services and the provision of a large number of recreational facilities.

Because tourism has become so important to Australia, and because it affects so many sectors of the economy, the Australian Bureau of Statistics (ABS) saw a need to assist people in finding the wealth of statistical information that is available on the various aspects of tourism. In early 1992, the ABS published the first edition of the *Directory of Tourism Statistics* to satisfy this need. The first edition included only State, Territory and Commonwealth government data sources. This, the second edition, has been expanded to cover other sources of data, including the private sector and universities.

Inclusion of information on a statistical collection or a statistical forecast in this Directory should not be taken as an endorsement by the ABS.

The ABS is not responsible for the accuracy of the information provided by organisations for inclusion in this Directory.

The ABS has endeavoured to include all sources of tourism-related data that are available to the public and which relate to the latest five years. Readers should advise the ABS of any data sources not included in this Directory as we plan to produce further editions of the Directory as the need arises. Please contact the ABS on Canberra (06) 252 6348, facsimile (06) 251 5324 or Internet stan.fleetwood@abs.gov.au.

W. McLennan Australian Statistician

May 1997

INTRODUCTION

The purpose of this Directory is to provide researchers with a ready reference to sources of statistical information about tourism. The Directory is arranged into four chapters followed by two indexes.

CHAPTER 1

This chapter is the heart of the Directory. It presents details of the tourism-related data sources listed in this directory. Each data source contains the following information:

- name of collection (or forecast);
- contact;
- purpose;
- description;
- data detail;
- geographic coverage;
- frequency of data availability;
- historical data; and
- products and services available.

Some entries also contain an 'Example of information available' which illustrates the type of data that are available from the data source. Please note that these examples constitute only a small amount of the information that is available and that more detailed data are available from the 'Contact' for each data source.

CHAPTER 2

This chapter briefly describes the Framework for the Collection and Publication of Tourism Statistics. This Framework was first developed by the ABS in 1991 and since then has been undergoing constant revision to reflect continuing development of the statistical standards.

CHAPTER 3

This chapter provides a brief overview of two developed tourism classifications specifically designed for use in Australia:

- Australian Standard Classification of Visitor Accommodation (ASCOVA); and
- Australian Standard Tourism Activities Classification (ASTAC).

CHAPTER 4

This chapter provides a description of the various ABS products and services and a listing of ABS bookshop contact details.

HOW TO USE THIS DIRECTORY

To find your topic of interest in this directory, you can choose any of the methods below.

SUBJECT INDEX

Use the Subject Index (p. 162) at the end of the publication to find your topic of interest or data source and turn to its page reference in chapter 1.

CONTRIBUTOR AND DATA SOURCE INDEX

If you already know the name of the organisation or the data source you are seeking, look in the Contributor and Data Source Index (p. 158), which is located immediately before the Subject Index. Once you have found the organisation or the data source of interest, turn to its page reference in chapter 1.

BROAD SUBJECT HEADING

In chapter 1, all entries are categorised under broad subject headings, for example, International Tourism, Tourism and the Economy. This method is useful if you are interested in all the data sources on a particular topic. You will find the broad subject headings listed in the Contents page, together with the collections classified to these headings and their page references in chapter 1. It should be noted that where the content of a collection is appropriate to a number of headings, the collection has been included under only one relevant heading.

CHAPTER 1 DATA SOURCES

DOMESTIC TOURISM

NAME OF COLLECTION

Domestic Tourism Monitor

Contact

Bureau of Tourism Research Statistical Inquiries

Bureau of Tourism Research

GPO Box 1545

CANBERRA ACT 2601

Telephone:

Canberra (06) 279 7176

Facsimile:

Canberra (06) 279 7298

Purpose

To provide estimates of and monitor changes to the volume of domestic travel over time at national, State, Territory and regional levels, as well as providing information about the characteristics and behaviour of domestic travellers.

Description

Data are collected by face-to-face personal interviews of Australians aged 14 years and over in 1,000 households every weekend across Australia. Respondents are interviewed regarding their domestic overnight travel behaviour and are asked about recent trips undertaken, for all purposes. Data are presented in three broad parts: level of tourism, behaviour and characteristics of tourists and day trips.

(It should be noted that the Bureau of Tourism Research plans to replace the Domestic Tourism Monitor (DTM) with a National Visitor Survey (NVS) as from the end of 1997. The purpose of the NVS will be the same as the DTM but it will provide more reliable results at regional level.)

Data detail

Data are collected on the following topics, which are cross-classified by trips, visits, visitor nights, main destination and origin:

- main purpose of trip;
- type of transport used;
- type of accommodation used;
- length of trip;
- seasonality of trip;
- age and sex of travellers; and
- day trips by type of trip, age and life cycle groups.

Geographic coverage

Australia, States and Territories and some capital cities and regions.

Frequency of data availability

Quarterly.

Historical data

Data are available from 1984-85 onwards

Products and services available

Publications

Domestic Tourism Monitor, quarterly reports

Domestic Tourism Monitor, annual reports (for each financial year)

Visitors to regions reports (one for each State and the Northern Territory)

Domestic Tourism Trends In New South Wales, (data in this publication are compiled by the Bureau of Tourism Research and published by Tourism New South Wales)

Regional Tourism Trends In New South Wales, (data in this publication are compiled by the Bureau of Tourism Research and published by Tourism New South Wales)

Other

Detailed tabulations of survey output (quarterly and annual)

CD-MOTA (Monitor of Tourism Activity) (data on compact disk with specialised cross-tabulation software)

Special purpose tables or reports are available on request.

Example of information available

TRIPS BY MAIN MODE OF TRANSPORT, 1994-95

	Intrastate trips	Interstate trips	All trips
Main mode of transport		<u>%</u>	%
Plane	3	40	12
Bus/coach	4	7	5
Private vehicle	86	48	77
Rented/hired vehicle	1	1	1
Train	4	3	4
Ship/boat/ferry	1	_	1
Other	1	2	ī
Total	100	100	100
Total number of trips(a)	43_385	14 414	57 <u>898</u>

⁽a) Including transport not stated.

Survey of Mature Domestic Travellers

Contact

Lecturer in Hospitality Management

University of Queensland — Gatton College

LAWES OLD 4343

Telephone:

Gatton (074) 60 1381

Facsimile:

Gatton (074) 60 1171

Purpose

To provide an insight into the mature domestic traveller market in

Australia.

Description

The travel behaviour and demographics of Australian domestic travellers aged 50 years and older were surveyed. A mail-out

questionnaire was sent to the consumer panel of the National Seniors Association consisting of 585 members distributed nationally but with

a concentration in the eastern States.

Data detail

location of selected types of accommodation;

class of selected accommodation;

type of traveller (group/independent);

booking initiatives;

main mode of transport used;

frequency of staying in hotels, motels and guest houses;

reasons for travel; and

demographic data: age, sex, marital status, employment, occupation and household income.

Geographic coverage

National, but the sample was concentrated along the east coast of

Australia.

Frequency of data availability

Irregular.

Historical data

1994.

Products and services available

Publications

Production of a publication is in progress. Contact the author for an

abstract and working paper.

NEW SOUTH WALES TOURISM

NAME OF COLLECTION

Domestic Holiday Market Report

Contact

Marketing Assistant Tourism New South Wales GPO Box 7050 SYDNEY NSW 2001

Tolombono C.

Telephone: Sydney (02) 9931 1413 Facsimile: Sydney (02) 9931 1424

Purpose

To determine the appeal of New South Wales tourism products to

different market segments.

Description

Data collected relate to the profile of domestic holiday makers in Australia. A sample survey was taken of 2,000 persons in households throughout New South Wales, Victoria, Queensland and South Australia.

The survey was conducted by personal interview.

Data detail

frequency of holidays;

holiday habits;

destinations;

reasons for holiday;

focus of holiday;

appeal of holiday; and

holiday activities.

Geographic coverage

New South Wales, Victoria, Queensland and South Australia.

Frequency of data availability

Irregular.

Historical data

1993 only.

Products and services available

Publications

The Domestic Holiday Market for New South Wales (1993) Sydney Short Breaks Market

Example of information available

HOLIDAY DESTINATIONS ANTICIPATED IN THE NEXT THREE YEARS, 1993

Destination	%
Beach	Ĉ7
	67
Big city	42
Touring by car from town to town(a)	43
Outback	26
Snowfields	24
Staying in a house, cabin, shack, guesthouse or farm	
in the country	23
National parks/wilderness areas (not in the outback)	22
Mountain areas near big cities	21
Wine area	18
Waterway or river	16

⁽a) Refers to those who have taken a car touring holiday from 'time to time', because data are not available about car touring 'anticipated in the next three years'.

Estimates of Visitation and Visitors' Expenditure for Local Government Areas in New South Wales

Contact

Marketing Assistant Tourism New South Wales GPO Box 7050

GPO Box 7050 SYDNEY NSW 2001

Telephone: Facsimile:

Sydney (02) 9931 1413 Sydney (02) 9931 1424

Purpose

To provide an estimate of the importance of tourism to each local

government area in New South Wales.

Description

Estimates of domestic and international visitation are derived for each local government area in New South Wales. The estimates are derived by amalgamating data from several data sources, including the ABS Survey of Tourist Accommodation, NRMA travel guides, unpublished data, Domestic Tourism Monitor, International Visitor Survey and population statistics derived from ABS surveys.

- -

Data detail

visits;

visitor nights; and

visitor expenditure.

Geographic coverage

Local government areas in New South Wales.

Frequency of data availability

Annual (financial year). A publication is released in June each year.

Historical data

Data are available from 1992-93.

Products and services available

Publications

Estimates of Visitation and Visitor's Expenditure for Local Government Areas in New South Wales (ISSN: 1323–8078)

Unstructured Inbound Tourist Market to Sydney

Contact

Marketing Assistant Tourism New South Wales GPO Box 7050

SYDNEY NSW 2001

Telephone:

Sydney (02) 9931 1413

Facsimile:

Sydney (02) 9931 1424

Purpose

To provide an understanding of the unstructured inbound tourist market into Sydney and New South Wales.

Description

Information was collected on unstructured, or free and independent, inbound international travellers to Sydney. Face-to-face interviews with 90 international travellers were conducted in three stages:

- Phase 1, Arrival at the airport;
- Phase 2, In the city (Sydney); and
- Phase 3, Departure at the airport.

Data detail

- motivations for travel;
- booking arrangements;
- planning process;
- information sources used; and
- destinations and activities in Sydney.

Geographic coverage

Sydney.

Frequency of data availability

Irregular.

Historical data

August 1994.

Products and services available

Publications

Unstructured Inbound Tourist Market to Sydney

(ISSN: 0731048902)

VICTORIAN TOURISM

NAME OF COLLECTION

Victorian Regional Tourism Survey

Contact

Project Manager Research Branch Tourism Victoria GPO Box 2219T

MELBOURNE VIC 3001

Telephone:

Melbourne (03) 9653 9757

Facsimile:

Melbourne (03) 9653 9744

Purpose

To provide a profile of visitors and estimates of visitor levels in regions of

Victoria.

Description

During 1995, sample surveys of guests staying in a panel of commercial accommodation establishments and in a panel of households were conducted. Two self-completion questionnaires were used — one to be given to the host (to send back to the survey company) and the other to be completed at the end of the trip and mailed back by

the respondent.

Data detail

- room occupancy rates;
- origin of visitors;
- main destination of trip;
- transport used;
- travel expenses:
- age;
- sex;
- occupation;
- length of trip;
- places visited;
- accommodation used:
- main reason for trip;
- main transport used;
- activities undertaken on trip; and
- satisfaction with the trip in Victoria.

Geographic coverage

Victoria and 18 tourism regions within Victoria.

Frequency of data availability

Irregular.

Historical data

The survey was carried out in 1995.

VICT	LTOL	IDISM

Products and services available

Publications

Victorian Regional Tourism Survey 1995

Other

There is also a possibility of producing a CD-ROM tabulation and visual mapping package in 1997.

VICTORIAN TOURISM	
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Visitors to Victorian Attractions Survey

Contact

Project Manager Research Branch Tourism Victoria GPO Box 2219T

MELBOURNE VIC 3001

Telephone:

Melbourne (03) 9653 9748 Melbourne (03) 9653 9744

Facsimile:

Purpose

To track the visitation trends to Victoria's most popular attractions.

Description

A telephone survey is conducted by Tourism Victoria of major Victorian tourist attractions which exceed 50,000 visitors per year. National parks data are collected by the Department of Conservation and Natural Resources.

Data detail

visitor numbers to most popular attractions,

origin of visitors to attractions;

visitor numbers to Victoria's national, State and regional parks; and

camper nights to Victoria's national, State and regional parks.

Geographic coverage

Data are available for each attraction and each park surveyed in Victoria.

Frequency of data availability

Annual.

Historical data

Data are available for 1993, 1994 and 1995.

Products and services available

Publications

Visitors to Victoria's Attractions

Example of information available

VISITS TO VICTORIA'S ATTRACTIONS, 1995

Attraction	no.
Crown Casino	9 000 000
Queen Victoria Market	6 838 000
Melbourne Central	6 000 000
Melbourne Cricket Ground	3 457 000
Victorian Arts Centre(a)	2 639 000
Royal Botanic Gardens	1 625 000
Royal Showgrounds	1 400 000
Melbourne (Flinders) Park	1 200 000

⁽a) Includes concert, theatre, Westpac Gallery, Sunday market and arts museum attendances.

Visitors to Victoria's National, State and Regional Parks

Contact

Senior Visitor Research Officer Tourism and Visitor Services

Department of Conservation and Natural Resources —

National Parks Service 1/250 Victoria Parade

EAST MELBOURNE VIC 3002

Telephone:

Melbourne (03) 9412 4474

Facsimile:

Melbourne (03) 9412 4166

Purpose

To measure the number of visitors to Victoria's park system.

Description

Numbers of visitors to Victorian national, State and regional parks are

collected by a number of methods including:

vehicle counter;

ranger observations; and

pressure plates.

Data detail.

day visitors;

camper nights; and

total visits.

Geographic coverage

Victoria

Frequency of data availability

Annual (Annual Report).

Ad hoc studies are undertaken on demand.

Historical data

Data are available from 1978.

Products and services available

Publications

Department of Conservation and Natural Resources, Annual Report

Other

Unpublished data may be available on request.

QUEENSLAND TOURISM

NAME OF COLLECTION.

Overseas and Interstate Visitors to Queensland Households and Interstate Trips by Queenslanders

Contact

Statistical Consultancy Unit Australian Bureau of Statistics GPO Box 9817 BRISBANE QLD 4001

Telephone: Brisbane (07) 3222 6308 Facsimile: Brisbane (07) 3229 3409

Purpose

To assist the Queensland Government to develop and monitor policies in relation to tourism within the State and to assist in estimating the contribution of tourism to the State and its regions.

Description

The survey provided data on the number of overseas and interstate visitors to private dwellings in Queensland and the number of interstate trips made by Queenslanders during the three months ended 30 September 1994. The survey was a sub-sample of the Queensland Labour Force Survey. The sample consisted of 4,439 private dwellings (including caravan parks). Information was collected by personal interview from a responsible adult in each randomly selected household.

Data detail

Number of overseas and interstate visitors and visitor nights to private dwellings in Queensland:

- origin of visitor;
- duration and main purpose of visit; and
- household type.

Number of interstate trips and trip nights by Queensland residents:

- purpose of trip;
- household type;
- package tour/non-package tour; and
- average cost of transport and other expenditure for most recent trip.

Geographic coverage

Data are available for Queensland and Queensland Statistical Divisions.

Frequency of data availability

Irregular.

Historical data

This was a one-off survey relating to the three months ended 30 September 1994.

Products and services available

Publications

Overseas and Interstate Visitors to Queensland Households and Interstate Trips by Queenslanders October 1994 (Cat. no. 8633.3)

Other

Special data services are available on request.

Example of information available

OVERSEAS AND INTERSTATE VISITORS TO QUEENSLAND HOUSEHOLDS

During September quarter 1994, 187,999 (16.2%) Queensland households received one or more visits from overseas or interstate visitors. Of total visitor nights spent in households within Queensland, the majority, 67%, were from interstate visits with the remaining 33% from overseas visits. By far the majority of visitor nights were made to visit family and friends or for recreation.

For September quarter 1994, the majority of the 2,570,500 interstate visitor nights in Queensland households originated from New South Wales or Victoria.

INTERSTATE TRIPS BY QUEENSLAND RESIDENTS

A total of 547,900 interstate trips were made by Queensland residents in September quarter 1994. Almost two-thirds (65%) of these trips were made for visiting family and friends or for recreation purposes, 32% were made for business purposes and just over 1% were made for educational purposes.

Economic Contribution of the Daintree Area (Far North Queensland) to the Cairns Regional Economy

Contact

Executive Director Planning Branch

Wet Tropics Management Authority

PO Box 2050

CAIRNS QLD 4870

Telephone:

Cairns (070) 52 0555

Facsimile:

Cairns (070) 31 1364

Purpose

To measure the economic contribution of the Daintree to the Cairns regional economy.

Description

Data were collected on the visitor use and visitor expenditure in the Daintree part of the Wet Tropics of Queensland World Heritage Area. Daintree ferry usage data were based on a survey of vehicle and passenger movements (for four weeks of June 1991) and an interview with the ferry operator. From the survey and the interview, the numbers of resident/ratepayer and commercial/trade movements were deduced.

Expenditure data for accommodation were based on interviews with 15 accommodation proprietors.

Data detail

- visitor numbers;
- visitor types; and
- visitor expenditure.

Geographic coverage

Daintree River to Cape Tribulation, Far North Oueensland.

Frequency of data availability

Irregular.

Historical data

This was a one-off report released in 1992.

Products and services available

Publications

Report on the Economic Contribution of Tourism to the Daintree/Cape Tribulation Area

Hotel Business Confidence Survey

Contact

Senior Consultant Horwath Asia Pacific 215 Adelaide Street BRISBANE QLD 4001

Telephone: Facsimile: Brisbane (07) 3229 2838 Brisbane (07) 3229 9421

Purpose

To provide a qualitative and quantitative assessment of the

performance of up-market hotels in Queensland.

Description

A sample of approximately 60 general managers of four and five star hotels in Queensland is surveyed. Data are collected by mail-out questionnaire.

Data detail

level of optimism;

problems in the industry;

staff increases/decreases;

increases/decreases in room rates; and

increases/decreases in profitability.

Geographic coverage

Major tourist regions in Queensland.

Frequency of data availability

A six monthly publication is usually released in January and July of

each year.

Historical data

Data are available from 1986.

Products and services available

Publications

Queensland Hotel Business Confidence Survey

Queensland Lodging Industry Trends

Contact

Senior Consultant Horwath Asia Pacific 215 Adelaide Street BRISBANE QLD 4001

Telephone:

Brisbane (07) 3229 2838

Facsimile:

Brisbane (07) 3229 9421

Purpose

To provide timely data on occupancy levels and average daily rates in each region of Queensland.

Description

All short-term accommodation establishments are surveyed. Data are collected by mail-out questionnaire.

Data detail

- room numbers;
- room sales;
- food sales;
- beverage sales;
- number of guest nights; and
- number of paid rooms.

Geographic coverage

Queensland.

Frequency of data availability

A monthly publication is released within one month after the close of the reference period.

Historical data

Data are available from 1986.

Products and services available

Publications

Trends: Trends of Business in the Queensland Lodging Industry

Queensland Visitor Survey

Contact

Research Manager

Queensland Tourist and Travel Corporation

GPO Box 328

BRISBANE QLD 4001

Telephone:

Brisbane (07) 3833 5382

Facsimile:

Brisbane (07) 3833 3542

Purpose

To obtain detailed information and monitor trends in visitation based in commercial accommodation in Queensland and regions.

Description

The survey covers those persons staying in commercial accommodation throughout Queensland. A tourist is defined as a person who, for any purpose, is away from his or her usual place of residence for a period of at least one night but not more than 90 nights and at a location at least 40 kilometres away from his or her usual place of residence. A combination of self-completion questionnaires and face-to-face interviews is used.

Data detail.

- visitors and visitor nights;
- usual place of residence;
- age of visitors;
- average length of stay:
- type of transport used;
- size of travel party;
- expenditure; and
- demographics.

Geographic coverage

Queensland. Data are available for 11 regions of Queensland, generally in accordance with ABS Statistical Divisions.

Frequency of data availability

Annual (financial year). Limited quarterly information is also available.

Historical data

Data are available from 1983-84.

Products and services available

Publications

QVS Executive Summary

QVS Regional Executive Summaries

QVS Postcode Analysis (Yearly)

Trends (Quarterly)

Other

Sub-regional annual data are available on request.

Example of information available

QUEENSLAND REGIONAL DESTINATIONS: VISITOR NIGHTS BY REGION

·				
	1993-94	1994-95	Growth	
Destination	000	.000	%	
Gold Coast	9 491	10 148	7	
Brisbane	3 557	3 887	9	
Sunshine Coast	5 1 36	5 275	3	
Wide Bay-Burnett	2 331	2 279	<u>2</u>	
Fitzroy	1 717	1 631	-5	
Mackay/Whitsunday	2 376	2 578	9	
Northern	1 622	1.758	8	
Far North	5 739	6 393	11	
Western Queensland	786	674	-14	
Darling Downs	779	773	-1	
Queensland	34 387	36 158	5	

SOUTH AUSTRALIAN TOURISM

NAME OF COLLECTION

Survey of Bed and Breakfast and Host Farm Establishments in South Australia

Contact

Senior Project Officer

South Australian Tourism Commission

GPO Box 1972 ADELAIDE SA 5001

Telephone: Adelaide (08) 8303 2222 Facsimile: Adelaide (08) 8303 2295

Purpose

To provide a measure of the capacity and usage of bed and breakfast and

host farm accommodation in South Australia.

Description

All bed and breakfast and host farm establishments were surveyed by mail-out questionnaire.

Data detail

number of establishments and capacity;

room nights occupied;

room occupancy rate;

guest nights;

bed occupancy rates;

guest arrivals;

average length of stay;

takings from accommodation; and

employment.

Geographic coverage

South Australia and ABS Statistical Divisions within South Australia.

Frequency of data availability

Irregular.

Historical data

The survey was conducted over the four quarters of 1994-95.

Products and services available

Publications

Survey of Bed and Breakfast and Host Farm Establishments in South

Australia, 1994-95

Other

A summary of quarterly results is available on request.

Special data services are available on request.

WESTERN AUSTRALIAN TOURISM

NAME OF COLLECTION

Western Australia Travel Survey

Contact

Market Research Co-ordinator

Research Division

Western Australian Tourism Commission

GPO Box X2261 PERTH WA 6001

Telephone:

Perth (08) 9220 1700

Facsimile:

Perth (08) 9220 1735

Purpose

To provide relevant tourism information at the State and regional level.

Description

The Western Australia Travel Survey measures travel activity in the regions of Western Australia. In 1994–95, self-completion questionnaires were distributed to guests by a panel of 150 commercial accommodation operators, resulting in 2,630 current projects returned. A telephone resulting in 2,630 current projects returned at telephone returned at teleph

questionnaires returned. A telephone survey was also taken of 11,000

Western Australian households.

Data detail

Commercial accommodation and households were surveyed for data on:

- visitor characteristics (number and origin of visitors, purpose and length of visit, activities undertaken);
- type of accommodation used; and
- expenditure.

Geographic coverage

Western Australia and 11 tourism regions of Western Australia.

Frequency of data availability

Annual from 1994-95 (financial year).

Historical data

Data are available for 1991–92 and 1994–95. The 1994–95 data are not comparable to 1991–92 data due to differences in collection methodology.

Products and services available

Publications

Western Australia Travel Survey — Regional Market

Information — Summary Reports (summary report for each Western Australian tourism region)

Other

Special data services are available on request.

TASMANIAN TOURISM

NAME OF COLLECTION

Flinders Island Travel Survey

Contact

Senior Strategic Research Analyst

Department of Tourism, Sport and Recreation

GPO Box 399

HOBART TAS 7001

Telephone:

Hobart (03) 6230 8162

Facsimile:

Hobart (03) 6230 8307

Purpose

To measure intrastate, interstate and overseas visitor traffic to Flinders

Island.

Description

In 1995, a sample of approximately 1,200 passengers flying out of

Flinders Island was surveyed by means of a self-completion

questionnaire.

Data detail

age and sex:

place of residence;

length of stay;

main purpose of visit;

main transport on island;

number of previous visits;

expenditure on island;

activities;

places of interest visited;

items purchased; and

type of accommodation used.

(Note: Most items relate to visitors to Flinders Island. For residents, questions were asked on the main purpose of travel, intended length of

absence and destination.)

Geographic coverage

Flinders Island, by origin of visitors, State or Territory in Australia,

overseas country.

Frequency of data availability

Annual.

Historical data

Data are available for 1993, 1994 and 1995.

TARN	AANI.	AN T	ISB/

Products and services available

Publications

Flinders Island Visitor Survey

Other

Unpublished data may be available on request.

King Island Travel Survey

Contact

Senior Strategic Research Analyst

Department of Tourism, Sport and Recreation

GPO Box 399

HOBART TAS 7001

Telephone:

Hobart (03) 6230 8162

Facsimile:

Hobart (03) 6230 8307

Purpose

To measure intrastate, interstate and overseas visitor traffic to King

Island.

Description

In 1995, a sample of approximately 1,400 passengers flying out of King

Island was surveyed by means of a self-completion questionnaire.

Data detail

age and sex;

place of residence;

length of stay;

main purpose of travel;

main transport on island;

number of previous visits;

expenditure on island;

activities;

places of interest visited;

items purchased; and

type of accommodation used.

(Note: Most of these items relate to visitors to King Island. For residents, questions were asked on the main purpose of travel, intended length of

absence and destination.)

Geographic coverage

King Island, by origin of visitors, State or Territory in Australia,

overseas country.

Frequency of data availability

Annual.

Historical data

Data are available for 1994.

Products and services available

Publications

King Island Visitor Surveys

Other

Unpublished data may be available on request.

Tasmanian Intrastate Travel Survey

Contact

Manager - Strategic Research

Department of Tourism, Sport and Recreation

GPO Box 399

HOBART TAS 7001

Telephone:

Hobart (03) 6230 8162

Facsimile:

Hobart (03) 6230 8307

Purpose

To measure intrastate travel in Tasmania.

Description

Telephone interviews are conducted on a systematic sample of 2,500 Tasmanian households. Information is collected on travel within Tasmania by Tasmanian residents aged 15 years and over where a stay of one night or more away from home is involved.

The survey is now conducted every second year.

Data detail

- number of trips (in previous month);
- main purpose of travel;
- duration of last trip;
- stop-overs;
- type of accommodation used;
- trip expenditure;
- intention to return to destination;
- age/sex details:
- number of income earners in household;
- number of children under 15 years; and
- place of residence.

Geographic coverage

Major tourist regions in Tasmania, by telephone district of origin (62, 63 or 64 telephone districts).

Frequency of data availability

Annual (except 1994).

Historical data

From 1990 (except 1994).

Products and services available

Publications

Intrastate Travel Survey

Other

Unpublished data may be available on request.

TASMANIAN TOURISM

NAME OF COLLECTION

Tasmanian Visitor Survey

Contact

Senior Strategic Research Analyst

Department of Tourism, Sport and Recreation

GPO Box 399

HOBART TAS 7001

Telephone:

Hobart (03) 6230 8162

Facsimile:

Hobart (03) 6230 8307

Purpose

To monitor the level and characteristics of visitors to Tasmania.

Description

Data are collected from adult visitors to Tasmania by means of a sample survey which is conducted over a full 12 months at the main ports of departure. A combination of face-to-face interviews and self-completion questionnaires of adult visitors to Tasmania (persons 15 years and over who spent one or more nights in the State) is used.

Data detail

age and sex;

place of origin;

purpose of visit;

length of stay;

type of accommodation used;

type of transport used;

expenditure;

towns/localities visited; and

activities.

Geographic coverage

Tasmania. Some data are available for seven regions based on ABS Statistical Divisions and Subdivisions.

Frequency of data availability

Annual. Data are generally available in summary form four to six

months after the end of the year.

Historical data

Data are available from 1990 to present.

Products and services available

Publications

Tasmanian Visitor Survey

Example of information available

There were 481,000 visitor departures from Tasmania in 1995–96, a 0.4% increase from 479,600 in 1994–95.

Almost 74,000 visitors were from overseas, a 6.9% growth from 1994–95. Interstate visitors amounted to 407,000, a decrease of 0.8% from 1994–95.

The average length of stay for all visitors to Tasmania was 9.8 days.

Of adult visitors, 73% were travelling for holiday purposes and 27% for business, conference and other purposes. Of the adult visitors on holiday, 63% were touring/sightseeing and 37% were visiting friends and relatives.

Total expenditure by adult visitors amounted to \$570.0 million, of which over 36% was spent on accommodation, 23% on transport and 41% on other goods and services.

NORTHERN TERRITORY TOURISM

NAME OF COLLECTION

Interstate and Overseas Visitors, Northern Territory

Contact

Manager

Client Services Branch Australian Bureau of Statistics

GPO Box 3796 DARWIN NT 0801

Telephone: Darwin (08) 8943 2120 Facsimile: Darwin (08) 8981 1218

Purpose

To provide data on the significance to the Northern Territory economy of interstate and overseas visitors who were visiting friends and relatives.

Description

The survey was designed to provide a range of information about interstate and overseas visitors who were visiting friends and relatives during the 12 months to September 1993 and who stayed for four nights or more. The survey was a supplementary to the ABS Labour Force Survey and was conducted by personal interview.

Data detail

- type of visitor friends or relatives;
- visitor numbers;
- visitor nights;
- average length of stay;
- month of visit:
- whether from interstate or overseas (State breakdown from interstate visitors);
- main purpose of visit; and
- mode of travel to and from Northern Territory.

Geographic coverage

Northern Territory.

Frequency of data availability

Irregular.

Historical data

The collection related to the 12 months ended September 1993.

Products and services available

Publications

Interstate and Overseas Visitors, Northern Territory, 1993 (Cat. no. 8633.7)

Other

Special data services are available on request.

Example of information available

VISITORS TO NORTHERN TERRITORY(a), YEAR ENDING SEPTEMBER 1993

	·== ·			
Usual residence	Visiting friends	Visiting relatives		
Interstate Overseas	14 108 3 107	32 189 3 700	46 297 6 808	
Total	17 <u>215</u>	35 889	<u>53 10</u> 5	

⁽a) Visitors who stayed for four nights or more.

Holiday Tracking Study

Contact

Manager, Strategic Research

Northern Territory Tourism Commission

GPO Box 1155 DARWIN NT 0801

Telephone: Darwin (08) 8999 3816 Facsimile: Darwin (08) 8999 3847

Purpose

To provide an index of actual and intended travel behaviour by

Australians travelling within Australia.

Description

The collection provides details on domestic travel patterns.

Information is collected by an omnibus survey involving personal interviews with 1,200 persons per month in households Australia-wide.

Data detail

origin;

destination;

duration;

mode of travel;

length of stay; and

icingui or stay, and

future intentions.

Geographic coverage

Australia.

Frequency of data availability

Quarterly.

Historical data

Data are available from 1993.

Products and services available

Publications

State Market Indicators

Other

Electronic delivery of data to subscribers.

Unpublished data may be available on request.

Northern Territory Backpacker Survey

Contact

Manager, Strategic Research

Northern Territory Tourism Commission

GPO Box 1155 DARWIN NT 0801

Telephone:

Darwin (08) 8999 3816

Facsimile:

Darwin (08) 8999 3847

Purpose

To provide market research information relevant to the backpacker market in the Northern Territory.

Description

The survey was conducted in relation to calendar year 1995. It collected qualitative and quantitative information on the international backpacker market in the Northern Territory. The qualitative information was collected from 25 focus groups, composed of international tourists under 35 years of age. The participants were approached at various entry ports throughout Australia to form the focus groups.

Quantitative information was collected from a sample of 1,000 persons over a 12 month period. The sample comprised international tourists under 35 years of age. Participants were approached at various entry ports throughout Australia and were interviewed face-to-face.

Data detail

- origin;
- sex;
- age group;
- travel patterns;
- length of stay; and
- perceptions of the Northern Territory.

Geographic coverage

Australia.

Frequency of data availability

Irregular.

Historical data

1995.

Products and services available

Publications

Backpacker Qualitative Report

Backpacker Quantitative Report (due out during 1997)

Northern Territory Travel Monitor

Contact

Manager, Strategic Research

Northern Territory Tourism Commission

GPO Box 1155 DARWIN NT 0801

Telephone:

Darwin (08) 8999 3816

Facsimile:

Darwin (08) 8999 3847

Purpose

To provide performance indicators to the Northern Territory

tourism industry.

Description

Visitors to the Northern Territory are surveyed for profile information as well as counts of numbers, nights and expenditure. Continuous sample survey involving face-to-face interviews at Darwin, Kakadu, Katherine, Alice Springs and Uluru; self-completion questionnaires were distributed to accommodation establishments and a telephone survey of

local residents was conducted.

Data_detail

- visitor numbers:
- visitor nights;
- visitor expenditure;
- origin;
- regions visited;
- attractions visited;
- accommodation used;
- mode of transport;
- port of arrival;
- port of departure;
- age group; and
- sex.

Geographic coverage

Statistical Divisions within the Northern Territory as specified by the ABS Australian Standard Geographic Classification.

Frequency of data availability

Quarterly, usually within 12 weeks of close of reference period.

Historical data

Data are available from 1984-85.

Products and services available

Publications

Northern Territory Travel Monitor

Other

Unpublished data may be available on request.

Example of information available

VISITOR NUMBERS AND VISITOR NIGHTS TO REGIONS OF THE NORTHERN TERRITORY, 1994-95

	Top End	Katherine Region	Tableland Region	Centre Region
	VISITOR	NUMBERS		
Intraterritory	216 341	70 535	46 333	93 762
Interstate	243 808	106 469	63 637	240 228
International	98 486	46 070	21 526	190 999
Total	558 635	223 074	131 496	524 989
	VISITOR	RINIGHTS		
Intraterritory	619 837	200 107	65 283	302 349
Interstate	2 507 303	419 173	133 611	1 319 468
International	629 575	110 554	42 333	669 812
Total	3 7 56 715	729 834	241 227	2 291 629

Telephone Occupancy Survey (TOS)

Contact

Manager, Strategic Research

Northern Territory Tourism Commission

GPO Box 1155 DARWIN NT 0801

Telephone: D

Darwin (08) 8999 3816 Darwin (08) 8999 3847

Purpose

To provide a measure of capacity and usage of accommodation in the

Northern Territory.

Description

The collection is a quarterly census of all accommodation establishments. The census is conducted by telephone and is

contingent upon the willingness of owners/operators to release figures.

Data detail

establishments;

capacity;

• type of establishment; and

visitor nights by short-term and all guests.

Geographic coverage

Northern Territory.

Frequency of data availability

From 1996, results are available quarterly.

Historical data

Data are available monthly from January 1989.

Products and services available

Unpublished data may be available on request.

AUSTRALIAN CAPITAL TERRITORY TOURISM

NAME OF COLLECTION.

Canberra Visitors Survey

Contact

Research Manager Policy and Planning Canberra Tourism GPO Box 744

CANBERRA ACT 2601

Telephone:

Canberra (06) 205 0627

Facsimile:

Canberra (06) 205 0629

Purpose

To establish information on the patterns and characteristics of visitor behaviour and to provide a measure of the economic impact of tourism to the Australian Capital Territory.

Description

The Canberra Visitors Survey is a destination-based survey using a venue-based methodology. Interviews are carried out at points of high concentration of visitors. These include face-to-face interviews at Canberra Airport and selected attractions, and self-completion questionnaires at hotels and motels. Household surveys are also conducted by telephone to measure the visiting friends and relatives market.

The sample consists of about 360 interviews per year at Canberra airport, 2,880 interviews per year at selected attractions, 200 self-completion questionnaires per year in hotels/motels and 960 telephone interviews per year in Canberra bouseholds.

Data detail

- point of origin;
- purpose of visit;
- expenditure;
- transport used;
- accommodation used;
- length of stay and frequency of visit:
- visitor profile; and
- visitor satisfaction.

Geographic coverage

Australian Capital Territory.

Frequency of data availability

Quarterly.

Historical data

Data are available from September quarter 1989.

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Products and services available

Publications

Canberra Visitor Survey: A Summary of Main Findings

Other

Detailed segmentation analysis is available on request.

INTERNATIONAL TOURISM

NAME OF COLLECTION

Overseas Arrivals and Departures

Contact

Manager, OAD Statistics Demography Section Australian Bureau of Statistics PO Box 10 BELCONNEN ACT 2616

Telephone: Canberra (06) 252 6671 Facsimile: Canberra (06) 252 7494

Purpose

To measure the number and characteristics of Australian residents and overseas visitors arriving in, and departing from, Australia.

Description

Persons arriving in, or departing from, Australia are required to complete prescribed questionnaires in the form of Incoming and Outgoing Passenger cards. These cards provide information to the Department of Immigration and Multicultural Affairs (DIMA) for administrative purposes and serve as the source of statistics of overseas arrivals and departures. In some cases, pre-recorded visa data are used in lieu of passenger card data by DIMA. Overseas arrival and departure statistics are derived from a combination of full enumeration and sampling. All permanent movements and all movements with a duration of stay of one year or more are fully enumerated. Movements with a duration of stay of less than one year are sampled.

Data detail

- category of movement;
- country of residence/main destination;
- country of birth;
- country of citizenship;
- country of embarkation/disembarkation;
- State of clearance/major port of clearance;
- State of residence/stay;
- purpose of journey;
- duration of stay; and
- sex and age.

Other variables are also available on request.

Geographic coverage

Australia. State of residence/stay. Port of clearance.

Frequency of data availability

Monthly (released eight weeks after the reference period).

Historical data

Data are available from May 1965.

Products and services available

Publications

Overseas Arrivals and Departures, Australia, (Cat. no. 3401.0) monthly

Tourism Indicators, Australia (Cat. no. 8634.0) quarterly

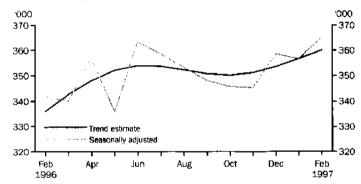
Other

PC AUSSTATS (06) 252 6017

Special data services are available on request.

Example of information available

VISITOR ARRIVALS, SEASONALLY ADJUSTED AND TREND ESTIMATE



ARRIVALS OF OVERSEAS VISITORS BY COUNTRY OF RESIDENCE

	Year ended 31 December		Percentage change
	1995	1996	1995 to 1996
Country of residence	'000	000	%
Oceania and Antarctica	647.2	786.7	21.6
Europe and Former USSR	752.0	798.7	6.2
Middle East and North Africa	28.7	32.5	13.2
Southeast Asia	566.0	648.5	14.6
Northeast Asia	1 278.8	1 409.8	10.2
Southern Asia	27.5	33.2	20.7
The Americas	381.9	401.3	5.1
Africa (excluding North Africa)	42.2	53.0	25.6
Not stated	1.6	1.2	-25.0
Total	3 725.8	4 164.8	11.8

Survey of International Trade in Services

Contact

Assistant Director Balance of Payments Section Australian Bureau of Statistics PO Box 10 BELCONNEN ACT 2616

Telephone: Canberra (06) 252 5336 Facsimile: Canberra (06) 252 7219

Purpose

To provide information on international transportation, travel, insurance, financial and miscellaneous services and royalties. These data are used to compile the *shipment*, *other transportation and other services* and *other property income* items in the balance of payments.

Description

The survey of international trade in services comprises:

- a quarterly survey which collects information about international trade in services (including transportation, travel, financial and miscellaneous services) and royalties, franchise fees, licence fees, distribution fees, copyright fees, patent fees and trademark fees; and
- an annual survey which collects information about international trade in services not collected in the quarterly survey (including travel and insurance services).

The collection comprises a mail-out census (insurance and travel), partial census (transportation) and sample survey (financial and miscellaneous).

Data detail

- Earnings and expenditure abroad of Australian resident and non-resident transport operators. (Credits includes freight and insurance on exports by residents, charter and leasing, goods procured in ports by non-residents and other transportation credits. Debits includes freight and insurance on imports by non-residents, passenger services earned by non-residents, charter and leasing, goods procured in ports by residents and other transportation debits.)
- Expenditure abroad by Australian travellers.
- Insurance premiums and claims payable and receivable from non-residents on outward and inward insurance (including reinsurance, general insurance, life insurance and commissions and brokerage).
- Fees receivable from non-residents for financial services provided by Australian residents and fees payable by Australian residents to non-residents for the provision of financial services.

 Receipts and payments for other services (communication, computer and information, professional, rental and operational leases, technical, agricultural, mining, manufacturing, construction, trade related, management and other business services).

Geographic coverage

Australia.

Frequency of data availability

Quarterly with some annual components.

Historical data

Data are available from September quarter 1959.

Products and services available

Publications

Data are incorporated into:

- International Trade in Goods and Services, Australia (Cat. no. 5368.0) monthly
- Balance of Payments, Australia (Cat. no. 5302.0) quarterly
- Balance of Payments and International Investment Position, Australia (Cat. no. 5363.0) — Annual

Other

Transportation special data service tables are available on request.

Survey of Overseas Tourism Marketing Expenditure

Contact

Manager, Tourism Statistics Transport and Tourism Section Australian Bureau of Statistics PO Box 10

BELCONNEN ACT 2616

Telephone:

Canberra (06) 252 5452

Facsimile:

Canberra (06) 251 5324

Purpose

To provide estimates of total expenditure on marketing Australian tourism products overseas.

Description

A mail-out questionnaire is sent to Australian businesses undertaking tourism-related marketing operations overseas.

Data detail

- total expenditure on marketing Australian tourism products overseas:
- the proportion of this expenditure in various overseas market regions;
- the proportion of expenditure which was:
 - independent expenditure;
 - co-operative expenditure with the Australian Tourism Commission (ATC):
 - co-operative expenditure with other organisations;
- qualitative information on effectiveness of expenditure;
- whether or not the business was in receipt of (or expected to receive) a grant under the Export Market Development Grant Scheme and the perceived effectiveness of such grants;
- changes in the overall level of overseas marketing expenditure over
- the effect of increased marketing expenditure by the ATC on the level of the respondent's own marketing expenditure:
- full-time and part-time employment in Australia and full-time employment overseas; and
- number and language skills of tour guides and tour co-ordinators employed by the respondent's business.

Geographic coverage

Australia.

Frequency of data availability

Irregular.

Historical data

Data are available for 1992–93 and 1994–95.

Products and services available

Publications

Overseas Tourism Marketing Expenditure, Australia (Cat. no. 8691.0)

Other

Special data services are available on request,

Example of information available

During 1994-95, the surveyed businesses and organisations expended \$265 million on overseas marketing. This represented an average of \$372,000 per business on such promotional activity. Of the total amount, 26% was expended in Japan and 20% in other Asian countries, 27% in Europe and 20% in the United States of America and Canada.

OVERSEAS TOURISM MARKETING EXPENDITURE, 1994-95

	Total expenditure	Operators in market	Average expenditure per operator in market
Market region	\$'000	no.	\$'000
Japan	67 647	408	166
Other Asia	51 578	462	112
New Zealand	15 1 5 5	352	43
USA/Canada	53 243	460	116
UK/Europe	72 076	512	141
Other	5 3 6 3	151	36
Total	265 062	713	372

Survey of Returned Australian Travellers

Contact

Assistant Director

Balance of Payments Section Australian Bureau of Statistics

PO Box 10

BELCONNEN ACT 2616

Telephone:

Canberra (06) 252 5336

Facsimile:

Canberra (06) 252 7219

Purpose

To provide estimates of Australian residents' expenditure and income while abroad for inclusion in Australia's balance of payments accounts.

Description

Data shows trends in the components of gross expenditure and income abroad by Australian travellers to derive items in the balance of payments. The survey is a sample of returned Australian travellers that is currently conducted by mail-out questionnaire every four years. The survey runs for a full 12 months (financial year) on a monthly basis.

Data detail

- credit, debit and charge card and traveller cheque expenditure;
- pre-paid expenditure prior to leaving Australia;
- transfers of funds to or from Australia;
- Australian or foreign currency expenditure; and
- income earned while overseas.

Geographic coverage

Australia.

Frequency of data availability

Every four years.

Historical data

The first survey was conducted with respect to the 1991–92 financial year, the second survey is being conducted with respect to the 1995–96 financial year.

Products and services available

Publications

Data are incorporated into:

- International Trade in Goods and Services, Australia (Cat. no. 5368.0) — monthly
- Balance of Payments, Australia (Cat. no. 5302.0) quarterly
- Balance of Payments and International Investment Position, Australia (Cat. no. 5363.0) — annual

Other

Special data services are available on request.

International Visitor Survey

Contact

Bureau of Tourism Research Statistical Inquiries

Bureau of Tourism Research

GPO Box 1545

CANBERRA ACT 2601

Telephone:

Canberra (06) 279 7176

Facsimile:

Canberra (06) 279 7298

Purpose

To enhance the development of tourism in Australia by measuring the

travel behaviour and characteristics of overseas visitors.

Description

Information on characteristics of short-term international visitors aged 15 years and over is collected by face-to-face interviews. A sample of 20,000 departing international visitors is surveyed at departure

lounges of international airports throughout the year.

Data detail

Data are collected on the following topics which are cross-classified by country of residence and purpose of visit:

- age, sex, occupation and all reasons for visit;
- travel arrangements (inclusive or group tour);
- size and composition of group and reasons for visit;
- type of fare and pre-paid arrangements;
- type of booking agent and information sources;
- time away from home and stop-overs;
- city of arrival and departure;
- duration of stay and region of stay;
- type of accommodation and transport used;
- sports, activities and enjoyment of stay;
- places of interest visited; and
- expenditure.

Geographic coverage

Australia, States and Territories, capital cities and some regions.

Frequency of data availability

Quarterly.

Historical data

Irregular until 1986; a continuous time series is available from 1988.

Products and services available

Publications

International Visitor Survey, Quarterly Reports

International Visitor Survey, Annual Reports (for each calendar year)

Publications — continued

Visitors to Regions reports (one for each State and the Northern Territory)

International Tourism Trends In New South Wales (data in this publication are compiled by the Bureau of Tourism Research and published by Tourism New South Wales)

Other

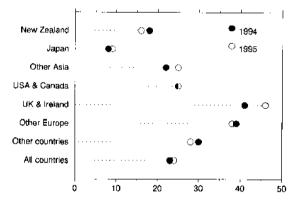
Detailed tabulations of survey output (quarterly and annual)

CD-MOTA (Monitor of Tourism Activity) (data on compact disk with specialised cross-tabulation software)

Special purpose tables or reports are available on request.

Example of information available

AVERAGE NIGHTS SPENT IN AUSTRALIA BY COUNTRY OF RESIDENCE, YEAR ENDED 30 JUNE



AVERAGE INTERNATIONAL VISITOR EXPENDITURE, 1994-95

	Package tours	Food, drink and accom- modation	Total
Selected countries of residence	\$A	\$A	\$A
New Zealand	293	457	2 130
Japan	2 857	261	4 589
Hong Kong	609	723	4 324
USA	1 049	1 060	5 300
UK	494	957	4 446
Germany	1 338	1 131	5 912
All countries	1 166	659	4 131

Pacific Asia Travel Association Statistical Report

Contact

Pacific Asia Travel Association (PATA)

1 Montgomery Street,

Telesis Tower, Ste. # 1000

SAN FRANCISCO CA 94104 USA

Telephone:

1 415 986 4646

Facsimile:

1 415 986 3458

PATA Pacific Division Office

PO Box 645

KINGS CROSS NSW 2011

Telephone:

Sydney (02) 9332 3599

Facsimile:

Sydney (02) 9331 6592

Purpose

To provide the travel industry in Asia Pacific countries with data and

other tourism-related information for business planning.

Description

This collection provides statistical data on visitor arrivals in Asian and Pacific destinations. Outbound travel data from selected Asian and Pacific countries, hotel room occupancy, visitor expenditures, length of stay and other tourism-related statistics are included. Data are submitted by individual countries on a standard questionnaire. The primary source

for visitor arrival data is the Embarkation/Debarkation cards.

Data detail

- origin of visitor arrivals by residence/nationality to Asia Pacific countries;
- visitor expenditure;
- average hotel occupancy rate;
- total number of hotel rooms; and
- national tourist organisation promotion budgets.

Geographic coverage

Asia Pacific region and North America (United States of America and Canada).

Frequency of data availability

Quarterly and annual.

Historical data

Data are available from 1975.

INTERNATIONAL	TOURIEM

Products and services available Publications

Annual Statistical Report

Quarterly Statistical Report

Visitor Satisfaction Study

Contact

Tourism Market Analyst Australian Tourist Commission Level 4, 80 William Street

WOOLLOOMOOLOO NSW 2011

Telephone:

Sydney (02) 9360 1111

Facsimile:

Sydney (02) 9332 4017

Purpose

To highlight possible areas for improvement, provide greater insight into the planning process and enhance information about the structure of the Australian inbound tourist market.

Description

Short-term visitors to Australia were surveyed about their satisfaction with elements of their trip, e.g. accommodation, prices of clothing, package tour prices and travel costs to/from Australia. Self-completion questionnaires were distributed to respondents at Australian international airports. Between December 1993 and February 1994, 644 persons from Hong Kong were sampled, along with 718 persons from Taiwan. Between October 1993 and December 1993, 1,180 persons from the United Kingdom were sampled. Between January 1994 and June 1994, 520 persons from Malaysia were sampled. Between June 1992 and August 1992, 1,485 persons from the United States were sampled.

Data detail

- planning and consideration period;
- main sources of information;
- purpose of visit to Australia;
- tour structure:
- length of stay;
- other destinations considered;
- destinations visited;
- expectations:
- overall impressions of Australia;
- Australia's rating as a holiday destination; and
- satisfaction with elements of the trip, e.g. accommodation, prices of clothing, package tour prices, travel costs to/from Australia, etc.

Geographic coverage

Country specific — Taiwan, Hong Kong, Malaysia, United Kingdom, United States. (An individual report was prepared for each country.)

Frequency of data availability

Irregular.

Historical data

These were ad hoc surveys: United States (1992) and United Kingdom, Taiwan, Hong Kong and Malaysia (1994).

Products and services available

Publications

United States — Visitor Satisfaction Study — Executive Summary, 1992

United Kingdom — Visitor Satisfaction Study — Executive Summary, 1994

Taiwan — Visitor Satisfaction Study — Executive Summary, 1994 Hong Kong — Visitor Satisfaction Study — Executive Summary, 1994 Malaysia — Visitor Satisfaction Study — Executive Summary, 1994

MEETINGS, INCENTIVES, CONVENTIONS, EXHIBITIONS (MICE) INDUSTRY

NAME OF COLLECTION

Statistical Report on the Scope of the Meetings Industry

Contact

Executive Director

Association of Australian Convention Bureaux (AACB)

Level 2, 80 William Street

WOOLLOOMOOLOO NSW 2011

Telephone: Sydney (02) 9360 3500 Facsimile: Sydney (02) 9331 7767

Purpose

To provide information on the economic significance of the meetings

industry.

Description

The collection was a survey of 772 hotels, including 89 five-star,

170 four-star hotels and 513 accommodation establishments rated as three star or below in all major and some minor destinations across the country.

Data were collected by mail-out questionnaire.

Data detail

- number of hotels used as a meeting venue over the 12 months to 30 October 1993;
- number of small meetings (20 attendees or less);
- number of meetings (more than 20 attendees);
- number and type of meetings corporate, association, government, incentive, other;
- total number of delegates by type of meeting;
- number of delegates accommodated overnight by type of meeting;
- total number of delegate room nights by type of meeting;
- average number of meeting rooms/meeting by type of meeting;
- total income (\$A) by type of meeting;
- average delegate room rate (\$A) by type of meeting;
- number of meetings national by type of meeting;
- number of meetings Australasian or Pacific by type of meeting;
- number of meetings Asia or Asia Pacific by type of meeting;
- number of meetings worldwide by type of meeting; and
- energy and property operations and maintenance expenses.

Geographic coverage

Australia, in all major and some minor destinations across the country.

Frequency of data availability

Irregular.

Historical data

This was an ad hoc survey, covering the 12 months to 30 October 1993.

Products and services available

Publications

AACB Statistical Report on the Scope of the Meetings Industry, March 1994

AACB Executive Summary

Other

AACB National Database

Sydney Convention Delegate Study

Contact

Managing Director

Sydney Convention and Visitors Bureau

Level 5, 80 William Street SYDNEY NSW 2011

Telephone:

Sydney (02) 9331 4045

Facsimile:

Sydney (02) 9360 1223

Purpose

To determine expenditure by, and other key characteristics of,

international convention delegates in Sydney.

Description

Quantitative and qualitative data are collected annually from 2,000 delegates at international conventions held in Sydney. Data are

collected by self-completion questionnaire.

Data detail

region of origin of international delegates;

State of origin of domestic delegates;

pre-convention and post-convention touring patterns;

intention to return to Australia;

 travel arrangements — length of stay, accompanied travel, composition of personal travel party and number in travel party;

airline choice;

sponsored travel;

delegate expenditure; and

delegate satisfaction.

Geographic coverage

Sydney.

Frequency of data availability

Annual — released in February.

Historical data

Data are available from 1995.

Products and services available

Publications

Sydney Convention Delegate Study 1995

TOURISM BUSINESSES

NAME OF COLLECTION

ABS Business Register Database

Contact

Manager Statistical Output

Business Register

Australian Bureau of Statistics GPO Box 2796Y

MELBOURNE VIC 3001

Telephone: Facsimile: Melbourne (03) 9615 7736 Melbourne (03) 9615 7705

Purpose

The primary purpose of the Business Register is to provide a comprehensive source of business names and addresses from which selections can be made for inclusion in ABS economic censuses and surveys.

Description

The Business Register comprises a comprehensive list of businesses which employ wage and salary earners. Data are sourced from:

- group employer registrations (with the Australian Taxation Office);
 and
- feedback and updating from ABS collections.

Data detail

- counts of businesses;
- aggregate employment of business:
 - industry type;
 - size of business (employment range); and
- type of legal organisation.

Data are available for the above items for businesses in a number of tourism-related industries. These include:

- Accommodation (Australian and New Zealand Standard Industrial Classification (ANZSIC) Class 5710);
- Pubs, taverns and bars (ANZSIC Class 5720);
- Cafes and restaurants (ANZSIC Class 5730);
- Clubs (hospitality) (ANZSIC Class 5740); and
- Travel agency services (ANZSIC Class 6641).

Geographic coverage

Postcode areas, municipalities, Statistical Subdivisions and Divisions, States and Australia.

Frequency of data availability

Data are usually available every 12 months.

Historical data

Data are available periodically as from May 1986.

Products and services available

Publications

Profiles of Australian Business (Cat. no. 1322.0)

Other

Special data services are available on request.

Note: Historical data are not recommended for time series analysis.

Example of information available

There were 5,470 employing pubs, taverns and bars in Australia in June 1995, or 31 for each 100,000 population. For Australia as a whole, there were significantly fewer pubs, taverns and bars per 100,000 population in capital cities than elsewhere; 19 locations in capital cities compared with 51 elsewhere per 100,000 population.

Around 64% of the total 17,180 employing cafes and restaurants in Australia were in capital cities. The concentrations of cafes and restaurants Australia-wide was 96 per 100,000 population as at June 1995.

Nationally, there were 5,120 employing clubs (which mainly provide hospitality services to members). This translates into 29 per 100,000 population.

There were 4,600 employing travel agency services recorded on the ABS Business Register at June 1995. These include all travel agencies as well as tourist bureau services and tour guide services.

Australian Business Expectations Survey

Contact

Assistant Director Economy Wide Statistics Australian Bureau of Statistics PO Box 10 BELCONNEN ACT 2616

Telephone:

Canberra (06) 252 6537

Facsimile:

Canberra (06) 253 1034

Purpose

To provide better information about expected business conditions and confidence in Australia.

Description

This survey provides estimates of future economic activity based on the business expectations of senior executives, managers and proprietors of businesses operating in Australia. It provides both a *qualitative* indicator of business confidence (a weighted net balance) and a *quantitative* measure of expected change (a weighted aggregate) for a range of business performance indicators. The survey is conducted by mail each quarter. It is based on a stratified random sample of approximately 3,500 businesses selected from the annual Economic Activity Survey of the ABS.

Data detail

Estimates of percentage change in key business performance indicators obtained from a sample survey of businesses in all industries except General Government and Agriculture. Expected aggregate percentage change and percentage weighted net balance (weighted percentage of businesses expecting an increase minus the weighted percentage of businesses expecting a decrease) is provided with respect to the next quarter (compared with current quarter), and the same quarter of the following year (compared with the current quarter).

The following indicators are provided:

- sales of goods and services;
- selling prices;
- profits;
- capital expenditure:
- stocks;
- employment;
- wage costs and non-wage labour costs;
- other operating costs; and
- imports and exports.

In relation to tourism, data are available for the above items for the accommodation, cafes and restaurants industries and the cultural and recreational services industries.

TOURISM BUSINESSES

Geographic coverage

Australia, States and Territories.

Frequency of data availability

Quarterly.

Historical data

First issue: December 1993 and September 1994.

Products and services available

Publications

Australian Business Expectations (Cat. no. 5250.0)

Other

Special data services are available on request.

Economic Activity Survey (Business Operations and Industry Performance)

Contact

Client Support Manager Economy Wide Statistics Australian Bureau of Statistics

PO Box 10

BELCONNEN ACT 2616

Telephone: Facsimile:

Canberra (06) 252 5288 Canberra (06) 253 1497

Purpose

To provide information on:

- change in industry structure and performance over time; and
- comparative performance of individual businesses with the performance of the broader industry.

Description

Economic data collected are based on profit and loss and balance sheet accounts of public trading and private employing businesses in most industries of the Australian economy. The Economic Activity Survey is an annual collection carried out by mail-out questionnaire to a sample of about 15,000 businesses across all industries, excluding the General Government sector.

Data detail

- income and expenditure;
- profit;
- assets:
- liabilities; and
- measures of productivity, profitability, performance and indebtedness are included among the ratios presented.

Data are classified by broad Australian and New Zealand Standard Industrial Classification (ANZSIC) industry.

In relation to tourism, the above data detail is available for the following industries:

- transport and storage;
- accommodation, cafes and restaurants;
- libraries, museums and the arts; and
- sport and recreation.

Geographic coverage

Australia.

Frequency of data availability

Annual.

Historical data

Data are available for each financial year from 1990-91.

Products and services available

Publications

Business Operations and Industry Performance, Australia (Cat. no. 8140.0)

Other

Summaries of Industry Performance, Australia (Cat. no. 8140.0.40.002)

Special data services are available on request.

Publication 8140.0 generally presents data at the Division level of ANZSIC and the Summaries of Industry Performance generally present data at the ANZSIC subdivision level. Both of these products present data separately for small and medium businesses and large businesses.

Data can generally be presented according to user-specified size ranges (e.g. based upon employment or assets).

Although data are not currently available at detailed industry levels (e.g. separate data for accommodation or casinos), options for producing these data are being examined.

Example of information available

ACCOMMODATION, CAFES AND RESTAURANTS: SUMMARY OF INDUSTRY PERFORMANCE, 1994-95

item	Unit	Accom- modation, cafes and restaurants	Distribution industries	All industries(a)
	BUSINES	S AVERAGES		
Employment	no.	12.8	9.7	8.5
Income	\$1000	841	1 841	1 417
Expenses	\$'000	782	1 763	1 289
Profit	\$'000	58	76	127
Assets	\$'000	911	1 030	2 786
Net worth	\$'000	384	345	1 157
Gross product	\$,000	316	347	361
	INDUST	RY RATIOS		
Profit margin	%	6.9	4.2	9.0
Réturn on assets	%	6.4	7.6	4.6
Return on net worth	%	15.2	22.6	11.0
Interest coverage	times	2.8	3.8	2.6
Investment rate	%	18.3	16.0	23.2

⁽a) Comprises Wholesale and Retail Trade and Transport and Storage as well as Accommodation, Cafes and Restaurants.

Hospitality Industries — Service Industries Surveys

Contact

Manager

Service Industry Surveys Australian Bureau of Statistics

GPO Box 2796Y

MELBOURNE VIC 3001

Telephone:

Melbourne (03) 9615 7588

Facsimile:

Melbourne (03) 9615 7917

Purpose

To provide information on the economic characteristics of the hospitality industries in Australia.

Description

The collection comprises several surveys of employing businesses classified to the following classes of the Australian and New Zealand Standard Industrial Classification (ANZSIC):

- 5710 Accommodation:
- 5720 Pubs, bars and taverns:
- 5730 Cafes and restaurants;
- 5740 Licensed clubs; and
- 9322 Casinos.

Data are collected by mail-out questionnaire with full enumeration of larger businesses and a sample of smaller businesses.

Data detail

- employment details;
- wages and salaries;
- items of income and expenses:
- cost of live entertainment performances;
- operating profit before tax; and
- industry gross product.

Geographic coverage

Australia, States and Territories.

Frequency of data availability

Irregular.

Historical data

Some economic data about the hospitality industries in 1986–87 were published in *Cafes and Restaurants Industry, Australia* (Cat. no. 8655.0), *Hotels and Bars and Accommodation Industries, Australia* (Cat. no. 8656.0), and *Licensed Clubs Industry, Australia* (Cat. no. 8657.0). The 1991–92 data are the latest available data through the publication, *Hospitality Industries, Australia* (Cat. no. 8674.0). A survey of Pubs, taverns, bars and clubs (ANZSIC Class 5720) and

Historical data — continued

Licensed clubs (Class 5740), was conducted with respect to 1994–95. Casinos (ANZSIC Class 9322) are being surveyed annually from 1994–95. Accommodation (ANZSIC Class 5710) is being surveyed in respect of 1995–96.

Products and services available

Publications

Hospitality Industries, Australia (Cat. no. 8674.0)

Casinos, Australia (Cat. no. 8683.0)

Pubs, Taverns, Bars, Clubs, Australia (Cat. no. 8687.0)

Other

Special data services are available on request.

Example of information available

The major findings of the 1991–92 survey of the hospitality industries showed:

- the number of businesses was 21,221 at 30 June 1992;
- employment at the end of June 1992 was 338,000;
- sales of goods and services was almost \$19,000 million;
- gross expenses were almost \$19,000 million; and
- profit levels were reduced in all industries (excluding casinos) between 1986–87 and 1991–92.

Motor Vehicle Hire Industry — Service Industries Surveys

Contact

Manager

Service Industry Surveys Australian Bureau of Statistics

GPO Box 2796Y

MELBOURNE VIC 3001

Telephone:

Melbourne (03) 9615 7588

Facsimile:

Melbourne (03) 9615 7917

Purpose

To provide information on the economic characteristics of the Motor

Vehicle Hire Industry in Australia.

Description

Data were collected from all employing businesses classified to Motor Vehicle Hiring (Australian and New Zealand Standard Industrial Classification Class 7741), apart from fleet management businesses, in respect of 1991–92. The industry includes all those enterprises mainly engaged in leasing, hiring or renting motor vehicles from their own stock, without drivers, and for periods of less than one year. A mail-out questionnaire was sent to all enterprises in the Motor Vehicle Hire

Industry.

Data detail-

- number of enterprises;
- employment;
- wages and salaries;
- components of income and expenses;
- assets and liabilities; and
- details of motor vehicle rentals (including total vehicle rental days and number of vehicles in rental fleet).

Geographic coverage

Australia, States and Territories.

Frequency of data availability

Irregular.

Historical data

Data are available for 1986-87 and 1991-92.

Products and services available

Publications

Motor Vehicle Hire Industry, Australia (Cat. no. 8652.0)

Other

Retail Trade Survey

Contact

Information Officer Retail Surveys Section Australian Bureau of Statistics

PO Box 10

BELCONNEN ACT 2616

Telephone: Facsimile: Canberra (06) 252 6132 Canberra (06) 252 5517

Purpose

To show the month-to-month movement of retail and selected services

turnover.

Description

The collection provides estimates of the value of turnover for retail and selected service establishments and is a major economic indicator of consumer spending. About 7,000 retail and selected service businesses (covering 20,000 outlets) are surveyed monthly. All large businesses are included in the survey, while a sample of about 4,400 smaller businesses is selected. Information is collected by telephone

interview and mail-out questionnaire.

Data detail

In relation to tourism, the value of turnover is collected for hospitality and selected service establishments. In particular, turnover data are available for hotels and licensed clubs and cases and restaurants.

Geographic coverage

Australia, States and Territories.

Frequency of data availability

Monthly.

Historical data

Monthly data are available since March 1961. State by industry data are

available from April 1982.

Products and services available

Publications

Retail Trade, Australia (Cat. no. 8501.0)

Other

The Retail Survey Special Data Service provides additional retail trade statistics which include further State industry dissections through to

'top ten' industry reports.

Travel Agency Services — Service Industries Surveys

Contact

Manager

Service Industry Surveys Australian Bureau of Statistics

GPO Box 9817

BRISBANE OLD 4001

Telephone:

Brisbane (07) 3222 6218

Facsimile:

Brisbane (07) 3222 6284

Purpose

To provide information on the characteristics of the Travel Agency

Services industry in Australia.

Description

Data were collected from a survey of the Travel Agency Services industry in 1986–87 (Australian Standard Industrial Classification Class 5741). The industry includes those businesses mainly engaged in providing retail and wholesale travel agency services and passenger transport and accommodation booking services.

The collection was conducted by mail-out questionnaire.

Data detail

- number of businesses;
- employment details;
- operating expenses;
- components of turnover;
- foreign control;
- State government tourism businesses;
- operations of major Australian airlines; and
- offices of foreign airlines.

Geographic coverage

Australia, States and Territories.

Frequency of data availability

Irregular. A further survey is scheduled to be conducted in respect of

1996-97.

Historical data

1986-87.

Products and services available

Publications

Travel Agency Services Industry, Australia (Cat. no. 8653.0)

Other

Taxation Statistics on Tourism Related Industries

Contact

Assistant Commissioner Revenue Analysis Branch Australian Taxation Office

PO Box 900

CIVIC SQUARE ACT 2608

Telephone:

Canberra (06) 216 2419

Facsimile:

Canberra (06) 216 2847

Purpose

To provide a summary of the various taxes administered by the

Commissioner of Taxation.

Description

Taxation statistics are compiled from taxation returns lodged each financial year. They include statistics from taxation returns of individual taxpayers, partnerships and trusts, companies and superannuation funds.

Data detail

Aggregated data are available on the taxation returns of individual taxpayers, partnerships and trusts, companies and superannuation funds for the following tourism-related industries:

- entertainment, sport and recreation;
- hotels, motels and boarding houses;
- cafes and restaurants;
- road transport;
- water transport;
- air transport; and
- rail transport.

Geographic coverage

Australia, States and Territories.

Frequency of data availability

Annual — financial year.

Historical data

From 1965.

Products and services available

Publications

Taxation Statistics

TOURISM CONSTRUCTION

NAME OF COLLECTION

Building Activity Survey

Contact

Buildings Research and Output Group Australian Bureau of Statistics GPO Box 2272

ADELAIDE SA 5001

Telephone: Facsimile: Adelaide (08) 8237 7496 Adelaide (08) 8237 7620

Purpose

To monitor building activity in the residential and non-residential building sectors.

Description

Quarterly mail questionnaires are collected from builders and other individuals and organisations engaged in building activity. Data are collected for:

- new residential buildings;
- alterations and additions to residential buildings with an approval value of \$10,000 or more; and
- all non-residential building jobs with an approval value of \$50,000 or more.

The survey consists of two components:

- a sample survey of private sector jobs involving new house construction or alterations and additions with an approval value of \$10,000 or more to houses; and
- a complete enumeration of jobs involving construction of new residential buildings other than private houses, all alterations and additions to residential buildings (other than private sector houses) with an approval value of \$10,000 or more, and all non-residential building jobs with an approval value of \$50,000 or more.

Data detail

Building activity by stage of construction (commenced, under construction, completed), value of work done during period and value of work yet to be done by:

- new residential building (number of dwelling units and value);
- value of non-residential building by class of building (e.g. hotels, offices, etc.);
- value of alterations and additions to residential buildings;
- by private/public sector; and
- value of building activity as seasonally adjusted and trend series and at constant prices.

Data detail - continued

In relation to tourism, data on the value of hotels, etc., shops, and entertainment and recreational buildings are available by stage of construction, work done during the period and work yet to be done for both the private and public sectors and for each State and Territory.

Geographic coverage

Australia, States and Territories. Small area data are available for non-residential building.

Frequency of data availability

Quarterly.

Historical data

From March quarter 1948.

Products and services available

Publications

Building Activity

Australia (Cat. no. 8752.0)

New South Wales (Cat. no. 8752.1)

Victoria (Cat. no. 8752.2)

Queensland (Cat. no. 8752.3)

South Australia (Cat. no. 8752.4)

Western Australia (Cat. no. 8752.5)

Tasmania (Cat. no. 8752.6)

Northern Territory (Cat. no. 8752.7)

Australian Capital Territory (Cat. no. 8752.8)

Other

Building Activity Microfiche Service, Australia (Cat. no. 8753.0). The Microfiche Service commenced with September quarter 1980 data and contains some information on additional data items and some information by Statistical Local Areas.

Building Approvals

Contact

Buildings Research and Output Group Australian Bureau of Statistics GPO Box 2272

ADELAIDE SA 5001

Telephone:

Adelaide (08) 8237 7496

Facsimile:

Adelaide (08) 8237 7620

Purpose

To provide information on the number of dwelling units and value of residential buildings approved and the value and class of non-residential buildings approved.

Description

Data are collected for approvals of:

- new residential buildings;
- alterations and additions to residential buildings valued at \$10,000 or more; and
- all non-residential building jobs valued at \$50,000 or more.

Statistics of building work approved are compiled from:

- permits issued by local government authorities;
- contracts let or day labour work authorised by Commonwealth, State, semi-government and local government authorities; and
- major building activity in areas not subject to normal administrative approval, e.g. building on remote mine sites.

Data detail

- number of dwelling units and value of residential buildings approved;
- building (e.g. hotels, offices, etc.) ownership (private/public sector) and value size groups;
- scasonally adjusted and trend estimates for the number of dwelling units and value of building approved; and
- quarterly values of building approved at average 1989–90 prices.

In relation to tourism, data are available on the value of hotels, etc., shops, and entertainment and recreational buildings approved in the private and public sector and by value size groups.

Geographic coverage

Australia, States and Territories and small area data for all except Australian Capital Territory.

Frequency of data availability

Monthly, usually released within six weeks of the reference month.

TOURISM CONSTRUCTION

Historical data

Data are available from 1960.

Products and services available

Publications

Building Approvals

Australia (Cat. no. 8731.0)

New South Wales and Australian Capital Territory (Cat. no. 8731.1)

Victoria (Cat. no. 8731.2)

Queensland (Cat. no. 8731.3)

South Australia (Cat. no. 8731.4)

Western Australia (Cat. no. 8731.5)

Tasmania (Cat. no. 8731.6)

Northern Territory (Cat. no. 8731.7)

Other

Special data services are available on request.

Example of information available

VALUE OF BUILDING APPROVED, AUSTRALIA

	1993-94	1994-95	1995–96
Class of building	\$m	\$m	\$m
Hotels, motels and other short-term accommodation	622.0	611.2	658.0
All non-residential building	8 785.6	9 614.7	10 728.4

Price Index of Materials Used in Building Other than House Building

Contact

Assistant Director Producer Price Indexes Australian Bureau of Statistics PO Box 10 BELCONNEN ACT 2616

Telephone:

Canberra (06) 252 6143

Facsimile:

Canberra (06) 252 7060

Purpose

To provide indexes for use by analysts as economic indicators. The indexes are widely used within industry for contract adjustment purposes and to monitor changes in materials prices faced by builders. They specifically relate to prices of building materials used in constructing buildings other than houses (e.g. office blocks, hotels, shopping centres, schools, hospitals, etc.) in the State capital cities. They do not purport to measure changes in prices for building materials in other localities.

Description

The indexes measure price movements of materials delivered on site for use in the construction of buildings other than houses in the six State capital city statistical divisions. Prices are collected at the midpoint of the month to which the indexes refer, or the nearest trading day. They relate to specific standards of each material and are obtained from representative suppliers of materials used in building. The items are selected and allocated weights in accordance with the estimated average values of materials used in the construction of buildings other than houses completed in each of the six capital cities in the five years ended June 1992.

Data detail

The index includes 63 items which are combined into the 10 industry of origin groups:

- wood and wood products;
- ceramics;
- cement, plaster and concrete products;
- iron and steel products;
- structural metal products;
- sheet metal products;
- fabricated metal products;
- electrical equipment and appliances;
- industrial machinery and equipment; and
- other materials.

TOURISM CONSTRUCTION

Geographic coverage

Australia's six State capital cities and the weighted average of the six

State capital cities.

Frequency of data availability

Monthly.

Historical data

Data are available from 1972.

Products and services available

Publications

Price Index of Materials Used in Building Other Than House Building

(Cat. no. 6407.0)

Producer and Foreign Trade Price Indexes: Concepts, Sources and

Methods (Cat. no. 6419.0)

Other

Survey of Tourist Accommodation Developments

Contact

Buildings Research and Output Group Australian Bureau of Statistics GPO Box 2272

GPO BOX 22/2 ADELAIDE SA 5001

Telephone:

Adelaide (08) 8237 7496

Facsimile:

Adelaide (08) 8237 7620

Purpose

To assist in forecasting the supply of tourist accommodation, by number of rooms, by type of accommodation and star grading (where applicable), for major tourism regions.

Description

The survey collects data on the construction of tourist accommodation from project owners/developers. The scope of the collection is tourist accommodation development projects with an approved completion value of \$2 million or more. (Earlier surveys adopted a cut-off of \$250,000 for approved completion value.) Owners/developers of these projects are sent a questionnaire.

Data detail

- site address:
- actual or expected date of commencement of construction;
- actual or expected date of completion of construction;
- actual or expected date of opening:
- actual or expected completion value of the building job; and
- accommodation capacity. (For hotels, motels or guest houses, number of new rooms, by expected star rating, number of refurbished rooms by star rating of rooms prior to and after refurbishment. Number of single and multiple bedroom units for holiday flats, units or serviced apartments, number of cabins or sites for caravan parks and number of bed spaces for visitor/backpacker hostels.)

Geographic coverage

Australia.

Frequency of data availability

Six monthly.

Historical data

First collected in respect of the March quarter 1995.

Products and services available

Publications

Included in Tourism Indicators, Australia (Cat. no. 8634.0)

TOURISM AND THE ECONOMY

NAME OF COLLECTION

Balance of Payments

Contact

Assistant Director **Balance of Payments** Australian Bureau of Statistics PO Box 10 BELCONNEN ACT 2616

Telephone:

Canberra (06) 252 5540 or (06) 252 6689

Facsimile: Canberra (06) 252 7219

Purpose

To provide a measure of Australia's transactions with the rest of the world.

Description

The collection provides estimates of Australia's balance of payments and its constituent transactions. Latest estimates are preliminary and subject to revision.

The ABS conducts a number of surveys of businesses, individuals and organisations with international transactions and uses a variety of administrative by-product records in the compilation of the balance of payments.

Those ABS collections that are used in estimating the tourism-related components of the balance of payment include:

- Survey of International Trade in Services which collects data on a wide range of services including transportation, insurance, financial, travel and miscellaneous services and other property income.
- Survey of Returned Australian Travellers which collects data on travel expenditure by Australian residents overseas.

The ABS uses a number of other external data sources to compile travel expenditure, and related education services and labour income. These include:

- Overseas Arrivals and Departures compiled by the ABS from incoming and outgoing passenger cards collected by the Department of Immigration and Ethnic Affairs.
- International Visitors Survey conducted by the Bureau of Tourism Research.
- Number of Overseas Students Enrolled in Australian Education Institutions from the Department of Education, Employment, Training and Youth Affairs.

Data detail

- balance of payments summary;
- current account;
- seasonally adjusted and trend estimates for current account aggregates;
- capital account; and
- official reserve assets and exchange rates.

In relation to tourism, data are available on:

- current account credits and debits for travel services; and
- transportation.

Geographic coverage

Australia.

Frequency of data availability

Monthly for goods and services data only. The balance of payments is available quarterly and annually for comprehensive and more detailed data.

Historical data

Data are available from September quarter 1959; monthly data are available from July 1971.

Products and services available

Publications

International Trade in Goods and Services, Australia (Cat. no. 5368.0) - monthly

Balance of Payments, Australia (Cat. no. 5302.0) — quarterly

Balance of Payments and International Investment Position, Australia (Cat. no. 5363.0)

Balance of Payments, Australia: Concepts, Sources and Methods (Cat. no. 5331.0)

Balance of Payments, Australia: Summary of Concepts, Sources and Methods (Cat. no. 5351.0)

Information Paper: Quality of Balance of Payments, Australia (Cat. no. 5342.0)

A Guide to Australian Balance of Payments Statistics (Cat. no. 5362.0).

Other

PC AUSSTATS (06) 252 6017

Dial-a-statistic 0055 86 400

Consumer Price Index

Contact

Assistant Director

Consumer Price Indexes Section Australian Bureau of Statistics PO Box 10 BELCONNEN ACT 2616

Telephone:

Canberra (06) 252 6251

Facsimile:

Canberra (06) 252 6130

Purpose

To monitor the movements in the retail prices of commonly purchased

goods and services.

Description

The Consumer Price Index (CPI) measures quarterly changes in the price of a basket of goods and services which account for a high

proportion of expenditure by the CPI population group

(i.e. metropolitan wage and salary earner households). Prices of goods and services are generally collected quarterly. However, some important items are priced monthly or more frequently (e.g. bread, fresh meat and fish, fresh fruit and vegetables, petrol, alcohol and tobacco) and a

small number annually (e.g. seasonal clothing).

Data detail

Data are presented as index numbers.

The goods and services are arranged in the following eight groups: food, clothing, housing, household equipment and operation, transportation, tobacco and alcohol, health and personal care, and

recreation and education.

Holiday travel and accommodation in Australia and overseas are

included in the recreation and education group.

Geographic coverage

Australia's eight capital cities and a weighted average of the eight

capital cities.

Frequency of data availability

Quarterly.

Historical data

Historical data are available on request.

Products and services available

Publications

Consumer Price Index (Cat. no. 6401.0)

Average Retail Prices of Selected Items Eight Capital Cities (Cat. no. 6403.0)

Other

Special data services are available on request.

PC AUSSTATS (06) 252 6017.

Example of information available

CONSUMER PRICE INDEX: WEIGHTED AVERAGE EIGHT CAPITAL CITIES, HOLIDAY TRAVEL AND ACCOMMODATION

	·	Per	Percentage change corresponding quarter previous year	
June		Australia	Overseas	Total
1990		9.1	8.1	8.7
1991		-8.2	1.6	-3.3
1992		2.6	-7.7	-2.8
1993		1.3	-0.9	0.2
19 94		0.6	4.8	2.5
1995		4.7	3.3	4.2

Government Finance Statistics

Contact

Assistant Director

Coordination and Dissemination Subsection

Australian Bureau of Statistics

PO Box 10

BELCONNEN ACT 2616

Telephone:

Canberra (06) 252 5834

Facsimile:

Canberra (06) 251 6470

Purpose

To enable a valid comparison to be made of total outlays, revenue and financing transactions of the various governments, as well as of their outlays for particular purposes.

Description

The collection provides details of the consolidated financial transactions of the non-financial public sector for all levels of government, compiled in accordance with standards promulgated by the International Monetary Fund and the United Nations. Data are sourced as follows:

- General Government Budget documents and annual reports; and
- Public Trading Enterprises Annual reports and special returns.

Data detail

- outlays, revenue and financing transactions for both general government and public trading enterprises;
- components of current and capital outlays by purpose (including details of payments from one level of government to another); and
- outlays, revenue and financing transactions excluding inter-governmental transfers, by level of government.

Detailed data relating to transactions on tourism and area promotion by the Commonwealth Government, State, Territory and local governments are unpublished and include amongst other categories:

- final consumption expenditure; and
- gross fixed capital expenditure.

Geographic coverage

Commonwealth Government, State, Territory and local governments, combined and separate.

Frequency of data availability

Annual (financial year).

Historical data

Data are available from 1961-62, unpublished to 1989-90.

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Products and services available

Publications

Government Financial Estimates, Australia (Cat. no. 5501.0) Government Finance Statistics, Australia (Cat. no. 5512.0) Government Finance Statistics — Concepts, Sources and Methods (Cat. no. 5514.0)

Other

ASX Tourism and Leisure Index

Contact

Australian Stock Exchange

PO Box H224 Australia Square SYDNEY NSW 2000

Telephone:

Sydney (02) 9227 0496

Facsimile:

Sydney (02) 9227 0455

Purpose

To measure the average movement in the prices of securities of Australian companies listed on the Australian Stock Exchange which

operate in the tourism and/or leisure sectors of the economy.

Description

The ASX Tourism and Leisure Index is an index of the prices of the securities of major companies in the tourism and/or leisure fields. Major companies are those with the largest Australian Stock Exchange market capitalisation. Companies' securities prices are those paid on the Australian Stock Exchange. The weights used to combine the prices into an index are based on the companies' market capitalisations.

Data detail

- ASX tourism and leisure price index (measures changes in securities prices only); and
- ASX tourism and leisure accumulation index (measures changes in securities prices assuming reinvestment of dividends).

Geographic coverage

Australia.

Frequency of data availability

The price index is calculated on-line as requested, based on prices operating at that point in time. The accumulation index is calculated daily

based on prices as at the end of the day.

Historical data

Data are available from December 1990.

Products and services available

Publications

Montbly Index Analysis

Other

The index is available on-line through all ASX data vendors.

TOURISM AND EMPLOYMENT

NAME OF COLLECTION

Average Weekly Earnings

Contact

Labour Statistics Centre Output Group Australian Bureau of Statistics GPO Box K881 PERTH WA 6001

Telephone:

Facsimile:

Perth (08) 9360 5304 Perth (08) 9360 5954

Purpose

To provide data on the average weekly earnings of employees in Australia.

Description

Data are the result of a quarterly survey conducted in respect of a pay period in the middle of February, May, August and November and include average weekly earnings. The survey is conducted by mail each quarter from a sample of approximately 5,000 employer units to ensure adequate State and industry representation.

Data detail

- trend, seasonally adjusted and original estimate series:
- sex:
- industry (Australian and New Zealand Standard Industrial Classification);
- ordinary time and total earnings;
- full-time adult and total earnings; and
- sector of employment (public/private).

In relation to tourism, data are available for the above items for persons employed in the accommodation, cafes and restaurants industry and the cultural and recreational services industry.

Geographic coverage

Australia, States and Territories.

Frequency of publication

Quarterly (preliminary and final releases).

Historical data

Data are available from November 1983 to present.

Products and services available

Publications

Average Weekly Earnings, Australia, Preliminary (Cat. no. 6301.0) Average Weekly Earnings, States and Australia (Cat. no. 6302.0)

Other

Award Rates of Pay Indexes

Contact

Operations Manager Labour Employer Surveys Australian Bureau of Statistics

PO Box 10

BELCONNEN ACT 2616

Telephone: Facsimile: Canberra (06) 252 6581 Canberra (06) 251 5486

Purpose

To provide an accurate measure of trends in award rates of pay for use in industrial relations and wages policy development as well as contract adjustment processes.

Description

The collection provides indexes for weekly and hourly award rates of pay for full-time adult wage and salary earners. A sample of awards and award classifications is used, with wage rates updated from data supplied by various wage fixing authorities.

Data detail

Index numbers of weighted average weekly and hourly award rates of pay for full-time adult employees, classified by:

- sex:
- industry (Australian Standard Industrial Classification and Australian and New Zealand Standard Industrial Classification); and
- occupation (Australian Standard Classification of Occupations first edition).

In relation to tourism, data are available for the above items for persons employed in the accommodation, cafes and restaurants industry and the cultural and recreational services industry.

Geographic coverage

Australia, States and Territories.

Frequency of publication

Monthly. The publication will cease with the release of the June 1997 edition.

Historical data

Data are available from 1939.

Products and services available

Publications

Award Rate Pay Indexes, Australia (Cat. no. 6312.0)

Other

Employee Earnings and Hours

Contact

Manager

Labour Statistics Centre Output Group

Australian Bureau of Statistics

GPO Box K881 PERTH WA 6001

Telephone: Facsimile: Perth (08) 9360 5305 Perth (08) 9360 5954

Purpose

To provide data on the distribution and composition of employee earnings and hours worked for employees in Australia.

Description

Data from this survey contain information on the distribution of employees according to weekly earnings and hours worked and on the composition of weekly earnings and hours worked for various categories of employees and principal occupations. An annual sample of approximately 9,000 employers is selected from the ABS register of businesses. A further sample of approximately 70,000 employees is selected from the businesses originally selected. Data are collected by mail-out questionnaire.

Data detail -

Distribution and composition of earnings and hours of employees are classified by:

- sex;
- adult/junior;
- industry:
- occupation;
- sector:
- State and Territory; and
- size of firm.

Earnings are dissected into:

- base pay;
- payment by measured result (e.g. piecework);
- over-award and over-agreement pay; and
- overtime pay.

In relation to tourism, data are available for the above items for persons employed in the accommodation, cases and restaurants industry and the cultural and recreational services industry.

Geographic coverage

Australia, States and Territories.

Frequency of publication

Annual. Will not be conducted in 1997 and will be biennial thereafter.

The next survey will be run in May 1998.

Historical data

Data are available from May 1983 to present.

Products and services available

Publications

Employee Earnings and Hours, Australia, Preliminary

(Cat. no. 6305.0)

Employee Earnings and Hours, Australia (Cat. no. 6306.0)

Other

Special data services are available on request.

Employee Earnings and Hours, States and Australia — Data Service (Cat. no. 6307.0)

Industrial Disputes

Contact

Supervisor

Industrial Disputes Unit Australian Bureau of Statistics

GPO Box 2796Y

MELBOURNE VIC 3001

Telephone:

Melbourne (03) 9615 7980

Facsimile:

Melbourne (03) 9615 7926

Purpose

To produce statistics on various aspects of industrial disputes in

Description

Information is collected on the number of industrial disputes involving stoppages of work of 10 working days or more. Ten working days is equivalent to the amount of ordinary time worked by 10 people in one day, regardless of the length of the stoppage. For example, 3,000 workers on strike for two hours would be counted as 750 working days lost (assuming they work an 8-hour day).

Reports of stoppages of work are obtained primarily from the national media scanning services, from trade journals, publications and newspapers. The statistics on industrial disputes are compiled mainly from data obtained from employers and employer associations, from trade unions and from reports of government authorities.

Data detail

- number of disputes;
- number of employees involved;
- number of working days lost and working days lost per thousand employees;
- State;
- industry;
- duration of disputes; and
- cause and method of settlement.

In relation to tourism, data are available for the above items for persons employed in the accommodation, cafes and restaurants industry and the cultural and recreational services industry.

Geographic coverage

Australia, States and Territories.

Frequency of data availability

Monthly.

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TOURISM AND EMPLOYMENT		

Historical data

Historical data and a range of unpublished data are available on request including dispute details at more detailed industry levels, cross-classified by State/Territory. Considerable time series exist for most variables.

Products and services available

Publications

Industrial Disputes, Australia (Cat. no. 6321.0) — monthly Industrial Disputes, Australia (Cat. no. 6322.0) — annual

Job Vacancies and Overtime

Contact

Manager

Labour Statistics Centre Output Group

Australian Bureau of Statistics

GPO Box K881 PERTH WA 6001

Telephone:

Perth (08) 9360 5304

Facsimile:

Perth (08) 9360 5954

Purpose

To provide data on job vacancies and overtime hours for employees in Australia.

Description

The survey provides statistics on job vacancies and overtime. A sample of 4,800 employers is selected from the ABS register of businesses. The survey is conducted by mail-out questionnaire quarterly.

Data detail

- number of job vacancies;
- job vacancy rates;
- average hours of overtime worked (per employee and per employee working overtime);
- proportion of employees working overtime;
- State or Territory; and
- industry.

In relation to tourism, data are available for the above items for persons employed in the accommodation, cafes and restaurants industry and the cultural and recreational services industry.

Geographic coverage

Australia, States and Territories.

Frequency of data availability

Quarterly.

Historical data

Data are available from November 1983.

Products and services available

Publications

Job Vacancies and Overtime, Australia (Cat. no. 6354.0)

Other

Labour Costs

Contact

Manager

Labour Statistics Centre Output Group Australian Bureau of Statistics

GPO Box K881 PERTH WA 6001

Telephone:

Perth (08) 9360 5144

Facsimile:

Perth (08) 9360 5954

Purpose

To provide data on employee earnings and other labour costs (i.e. superannuation, workers' compensation, payroll tax and fringe benefits (ax) for States, Territories and Australia.

Description

This survey provides estimates of labour costs for the private and public sectors. The sample survey is conducted by mail as follows:

- Information is collected directly from employers on earnings and other labour costs (i.e. superannuation, workers' compensation, payroll tax and fringe benefits tax).
- Superannuation Boards, Treasury Departments, and several Workers' Compensation Boards provide details directly to the ABS on superannuation and workers' compensation, for some government organisations.
- Additional information is obtained from the public accounts of the Commonwealth, States and Territories and from the annual reports of certain agencies.

Data detail

- employee earnings;
- employer payments for superannuation;
- employer payments for workers' compensation;
- employer payments for payroll tax;
- employer payments for fringe benefits tax;
- industry; and
- employer size.

In relation to tourism, data are available for the above items for persons employed in the accommodation, cafes and restaurants industry and the cultural and recreational services industry.

Geographic coverage

Australia, States and Territories.

Frequency of data availability

Data are available annually from 1985-86 to 1991-92 and two-yearly from 1993-94.

Historical data

Data are available for 1985-86, 1986-87, 1988-89, 1990-91, 1991-92 and 1993-94.

Products and services available

Publications

Labour Costs, Australia (Cat. no. 6348.0)

Other

Special data services are available on request.

Example of information available

ACCOMMODATION, CAFES AND RESTAURANTS INDUSTRY: LABOUR COSTS, PRIVATE AND PUBLIC SECTORS

	1991-92	1993 94
	\$m	Sm
Earnings	3 952	5 468
Superannuation	(a)171	260
Payroll tax	110	170
Workers' compensation	75	95
Fringe benefits tax	13	19
Total	4 322	6 0 11

⁽a) This estimate has a relative standard error greater than 25% and should be used with caution.

Labour Force Supplementary Surveys

Contact

Assistant Director
Labour Force

Australian Bureau of Statistics

PO Box 10

BELCONNEN ACT 2616

Telephone:

Canberra (06) 252 6504

Facsimile:

Canberra (06) 252 7784

Purpose

To identify various aspects of and changes in the labour force. The supplementary surveys provide additional data not collected in the Labour Force Survey, and the specific purpose of each varies according to

the topic.

Description

The collection is a sample survey of households conducted by

personal interview.

Labour force supplementary surveys are conducted as a supplement to the Labour Force Survey (see page 90). The supplementary surveys cover a wide variety of topics. The survey samples are a subset of the monthly Labour Force Survey, and sample sizes of the supplementary

surveys may vary from topic to topic.

Data detail

Supplementary surveys are carried out on various aspects of the labour force. In relation to tourism, data are available for persons employed in the accommodation, cafes and restaurants industry and the cultural and recreational services industry. For a list of the supplementary

surveys, see products and services available below.

Geographic coverage

Australia, States and Territories and statistical regions for some data

items.

Frequency of data availability

Various: Annual to triennial; most are irregular. See Catalogue of

Publications and Products (Cat. no. 1101.0).

Historical data

Various. See Catalogue of Publications and Products

(Cat. no. 1101.0).

Products and services available

Publications

Labour Force Experience, Australia (Cat. no. 6206.0.40.001)

Labour Mobility, Australia (Cat. no. 6209.0)

Multiple Jobbolding, Australia (Cat. no. 6216.0.40.001)

Publications — continued

Labour Force Status and Other Characteristics of Families, Australia (Cat. no. 6224.0.40.001)

Transition from Education to Work, Australia (Cat. no. 6227.0)

Labour Force Status and Educational Attainment, Australia (Cat. no. 6235.0)

Retirement and Retirement Intentions, Australia (Cat. no. 6238.0.40.001)

Successful and Unsuccessful Job Search Experience, Australia (Cat. no. 6245.0)

Labour Force Status and Other Characteristics of Migrants, Australia (Cat. no. 6250.0)

Persons Who Had Re-entered the Labour Force, Australia (Cat. no. 6264.0)

Underemployed Workers, Australia (Cat. no. 6265.0.40.001)

Participation in Education, Australia (Cat. no. 6272.0.40.001)

Persons Employed at Home, Australia (Cat. no. 6275.0)

Weekly Earnings of Employees (Distribution), Australia (Cat. no. 6310.0.40.001)

Annual and Long Service Leave Taken, Australia (Cat. no. 6317.0)

Superannuation, Australia (Cat. no. 6319.0)

Trade Union Members, Australia (Cat. no. 6325.0)

Employment Benefits, Australia (Cat. no. 6334.0.40.001)

Working Arrangements, Australia (Cat. no. 6342.0.40.001)

Career Experience, Australia (Cat. no. 6254.0)

Persons Not in the Labour Force, Australia (Cat. no. 6220.0)

Job Search Experience of Unemployed Persons, Australia (Cat. no. 6222.0)

Other

Labour Force Survey

Contact

Contact Officer

Labour Force Estimates Section Australian Bureau of Statistics

PO Box 10

BELCONNEN ACT 2616

Telephone:

Canberra (06) 252 6525

Facsimile:

Canberra (06) 252 7784

Purpose

To measure the levels of employment and unemployment over time.

Description

Labour force data provide estimates of labour force characteristics such as employment, unemployment, number of persons in the labour force, unemployment rates and participation rates. A household-based, sample survey is conducted monthly by personal interview.

Data detail

- employment and unemployment;
- participation rate;
- unemployment rate;
- persons not in the labour force;
- status in employment (employers, own account workers, employees or contributing family workers);
- hours worked:
- industry and occupation;
- sex, age, marital status, country of birth, family status, educational attendance;
- full-time and part-time status; and
- duration of unemployment.

Estimates for employed persons classified by industry, occupation and status in employment are available for each February, May, August and November.

In relation to tourism, data are available on the characteristics of employed persons in the accommodation, cafes and restaurants industry, as well as the cultural and recreational services industry.

Geographic coverage

Australia, States and Territories and regional estimates.

Frequency of data availability

Monthly. Data are released within four weeks after the reference period.

Quarterly: Data relating to industry, occupation and status of worker are released within four weeks after the reference period.

Historical data

State and national data are available quarterly from 1966 and monthly from February 1978. Regional data are available monthly from October 1982.

Products and services available

Publications

Labour Force, Australia (Cat. no. 6203.0)

Labour Force, New South Wales and Australian Capital Territory (Cat. no. 6201.1)

Labour Force, Victoria (Cat. no. 6201.2)

Labour Force, Queensland (Cat. no. 6201.3)

Other

Microfiche

Floppy disk

Electronic information services:

PC AUSSTATS

(06) 252 6017

Special data services are available on request. Inquiries should be made to the Contact Officer or any ABS office.

Survey of Employment and Earnings (Employed Wage and Salary Earners)

Contact

Manager

Labour Statistics Centre Output Group

Australian Bureau of Statistics

GPO Box K881 PERTH WA 6001

Telephone:

Perth (08) 9360 5141

Facsimile:

Perth (08) 9360 5954

Purpose

To provide data for National Accounts purposes. A secondary purpose is to provide data on employment and gross earnings in Australia.

Description

The survey collects information from employer units on numbers of wage and salary earners employed each month and their quarterly earnings. The survey is conducted by mail each quarter from a sample of approximately 10,000 employer units. Data for a number of government departments are collected electronically.

Data detail

Information on employees is classified by:

- sex (not collected March quarter 1997 onwards);
- full-time/part-time;
- industry:
- sector:
- estimates of gross earnings;
- distribution of earnings; and
- employees by size of employer unit.

In relation to tourism, data are available for the above items for persons employed in the accommodation, cafes and restaurants industry and the cultural and recreational services industry.

Geographic coverage

Australia, States and Territories.

Frequency of publication

Quarterly.

Historical data

Data are available from September 1983.

TOURISM AND EMPLOY	

Products and services available

Publications

Wage and Salary Earners, Australia (Cat. no. 6248.0)

Other

Survey of Training and Education

Contact

Assistant Director

Education and Training Section Australian Bureau of Statistics

PO Box 10

BELCONNEN ACT 2616

Telephone:

Canberra (06) 252 6660

Facsimile:

Canberra (06) 251 5486

Purpose

To determine how much training or education is being undertaken, by whom and with how much employer or non-employer support.

Description

This survey provides details of the training and education experiences of persons who had worked as wage or salary earners in the previous 12 months, as well as those who, at the time of the survey, were employers, self-employed, unemployed or marginally attached to the labour force. Personal interviews were conducted at a sample of about 12,600 dwellings, yielding approximately 24,500 completed personal interviews (for the 1993 survey).

Data detail

- socio-demographic characteristics (including income and educational attainment):
- labour force characteristics (including industry);
- work history:
- recent study for educational qualifications;
- whether qualifications were required to obtain job with main period employer;
- in-house training courses;
- external training courses;
- computer usage and proficiency;
- training requirements;
- barriers to training; and
- training provision.

Industry data are available from this survey for all standard Australian Standard Industrial Classification (ASIC) industry categories, down to the 3-digit (i.e. group) level. Data can be made available for the above items for persons employed in tourism-related industries by clients specifying ASIC categories to be grouped together.

The Survey of Education and Training, to be run in 1997, will collect industry information using the Australian and New Zealand Standard Industrial Classification.

Geographic coverage

Australia, States and Territories. Information is also available for labour force dissemination regions throughout Australia.

Frequency of data availability

Irregular.

Historical data

How Workers Get Their Training, Australia, 1989 (Cat. no. 6278.0) Training and Education Experience, Australia, 1993 (Cat. no. 6278.0)

The next survey will be run in 1997. While retaining some comparability with previous surveys, the 1997 survey will include data on new topics.

Products and services available

Publications

Training and Education Experience, Australia, 1993 (Cat. no. 6278.0)

Other

A special data service, which allows users to specify their own tables, is available on request.

A Confidentialised Unit Record File (CURF) is available from both the 1993 and the 1989 surveys. A CURF is expected to be available from the 1997 survey.

Training Expenditure Survey

Contact

Assistant Director

Labour Employer Surveys Section Australian Bureau of Statistics

PO Box 10

BELCONNEN ACT 2616

Telephone: Facsimile: Canberra (06) 252 7376 Canberra (06) 251 5486

Purpose

To provide statistical input to the development of training policy. Results were also used to assist in evaluating changes in the training arena and to help in a review of the Training Guarantee legislation.

Description

The Training Expenditure Survey collected information on employers' expenditure in providing formal training for their employees. The Training Expenditure Survey had a three month reference period and data were collected by mail questionnaire. Approximately 6,000 employers Australia-wide were stratified by sector, industry and employer size.

Data detail

- status of employees (sex, full-time or part-time status, permanent or casual status);
- average gross wages and salaries; and hours for time receiving formal in-house training and external training;
- training received by field of training;
- gross wages and salaries of trainers for time spent developing, delivering, evaluating and administering formal training;
- fees paid for in-house and external courses;
- other expenditure on formal in-house and formal external training;
- training subsidies or grants; and
- payments received from other organisations for training.

In relation to tourism, some broad level industry data are available for the above items for persons employed in tourism-related industries. Another Training Expenditure Survey was run in 1996 and collected industry information using the Australian and New Zealand Standard Industrial Classification. The 1996 survey will provide information on persons employed in the accommodation, cafes and restaurants industry and the cultural and recreational services industry.

Geographic coverage

Australia, States and Territories.

Frequency of data availability

Irregular.

Historical data

The survey was conducted in 1989, 1990, 1993 and 1996. Detailed comparisons between the 1989 and 1990 surveys are not possible because of different sample sizes. Comprehensive and detailed comparisons between the 1990 and 1993 surveys, however, are possible. The Training Practices Survey, first conducted in 1994, utilised the same sample of employers as the Training Expenditure Survey. Therefore, comparisons between these two surveys are also possible.

Products and services available

Publications

Information Paper: Development of the Employer Training Expenditure Survey (Cat. no. 6355.0)

Employer Training Expenditure, Australia, July to September 1993 (Cat. no. 6353.0)

Other

Training Practices Survey

Contact

Assistant Director

Labour Employer Surveys Section Australian Bureau of Statistics

PO Box 10

BELCONNEN ACT 2616

Telephone: Canberra (06) 252 7376 Facsimile: Canberra (06) 251 5486

Purpose

To provide statistical input to the development of training policy. Results were also used to assist in evaluating changes in the training arena and to help in a review of the Training Guarantee legislation.

Description

The 1994 Training Practices Survey collected information from employers in Australia on factors affecting the provision of training and how training is planned. The survey sought information on training practices as they applied to the organisation as a whole and not individual employees. The Training Practices Survey used the same employers as had been selected for the conduct of the Training Expenditure Survey, 1993. Respondents consisted of approximately 6,000 employers and were stratified by sector, industry and employer size. Information was collected by mail questionnaire.

Data detail.

- factors affecting level of training expenditure;
- overall increase/decrease in expenditure;
- orientation training/on-going training by occupation group;
- how content/subject of formal in-house training is decided;
- impact of Training Guarantee legislation and how this legislation affected employer training practices;
- existence of formal written training plan and details;
- training practices;
- external training providers used;
- employee profile; and
- organisation profile.

In relation to tourism, some broad level industry data are available for the above items for persons employed in tourism-related industries. The next Training Practices Survey, to be run in 1997, will collect industry information using the Australian and New Zealand Standard Industrial Classification, which will provide information on-persons employed in the accommodation, cafes and restaurants industry and the cultural and recreational services industry.

Geographic coverage

Australia, States and Territories.

Frequency of data availability

Irregular.

Historical data

Comparisons between the Training Expenditure Survey (1993) and the Training Practices Survey (1994), are possible. The next survey is planned for 1997.

Products and services available

Publications

Employer Training Practices, Australia, 1994 (Cat. no. 6356.0)

Other

Hospitality Industry Labour Force Survey

Contact

Bureau of Tourism Research Statistical Inquiries

Bureau of Tourism Research

GPO Box 1545

CANBERRA ACT 2601

Telephone: Canberra (06) 279 7176 Facsimile: Canberra (06) 279 7298

Purpose

To provide a basis for labour force planning and assessment of training

needs in the Australian tourism industry.

Description

The survey was designed to provide a profile of employment levels and recruitment/training needs of key segments of the hospitality sector, defined in terms of size and nature of activities. Restaurants, hotels without accommodation, accommodation establishments and clubs were the key segments surveyed. A stratified random sample of 15,000

establishments was selected.

Data detail

number of establishments;

employment;

staff turnover;

recruitment:

staff training; and

staff profiles.

Geographic coverage

Australia, States and Territories.

Frequency of data availability

Irregular.

Historical data

The survey was conducted during 1988 in respect of 1987 activities.

Products and services available

Publications

Hospitality Industry Labour Force Survey Report, 1988

TOURISM AND THE ENVIRONMENT

NAME OF COLLECTION

Environmental Issues: People's Views and Practices

Contact

Environment Statistics Unit Australian Bureau of Statistics

PO Box 10

BELCONNEN ACT 2616

Telephone: Facsimile: Canberra (06) 252 7890 Canberra (06) 252 5335

Purpose

To assist government and other bodies in the development of

environmental policies and programs.

Description

Surveys were conducted in 1992, 1994 and 1996. However, only the 1992 survey collected information relating to tourism activities. The survey comprised personal interviews with a sample of about 15,000 households.

The 1996 survey provided data on recycling and hazardous waste practices in households, vehicle ownership and maintenance, and use of transport. It also provided information on environmental concerns, attitudes towards environmental protection and economic growth,

and perceived quality of the environment.

Data on the use of Heritage Areas and National or State Parks will be collected in the 1998 survey. The frequency of the survey will be

annual from 1998.

Data detail

In relation to tourism, information was collected on the usage of heritage areas and national or State parks in the 1992 survey.

Geographic coverage

Australia, States and Territories.

Frequency of data availability

Irregular. The survey will be conducted annually from 1998.

Historical data

First issue: May 1992.

Products and services available

Publications

Environmental Issues: People's Views and Practices (Cat. no. 4602.0)

Other

Survey of Visitors to Commonwealth Protected Areas

Contact

Director

Strategic Services

Australian Nature Conservation Agency

GPO Box 636

CANBERRA ACT 2601

Telephone:

Canberra (06) 250 0201

Facsimile:

Canberra (06) 250 0756

Purpose

To provide information to assist in management planning for

Commonwealth protected areas.

Description

Personal interviews were conducted with a sample of visitors as they exited Commonwealth protected areas. Data collected show the usage of Commonwealth protected areas and the characteristics of the visitors

who visit them.

Data detail

visitor numbers;

- reason for visit;
- length of stay;
- age/sex of visitors;
- origin of visitors local, interstate or international visitors;
- method of transport; and
- activity in parks.

Geographic coverage

The survey collected information on the following Commonwealth protected areas:

- Kakadu National Park (Northern Territory);
- Uluru Kata-Tjuta National Park (Northern Territory);
- Australia National Botanical Gardens (Australian Capital Territory);
- Jervis Bay National Park (Australian Capital Territory);
- Norfolk Island National Park (Commonwealth Territory); and
- Christmas Island National Park (Commonwealth Territory).

Frequency of data availability

Generally, visitor surveys are carried out on an annual or two-yearly basis.

Historical data

Data are generally available from the mid-1980s.

Products and services available

Information is available on request.

Traffic Use of Selected Sites in Wet Tropics of Queensland World Heritage Area

Contact

Executive Director Planning Branch

Wet Tropics Management Authority

PO Box 2050

CAIRNS QLD 4870

Telephone:

Cairns (070) 52 0555

Facsimile:

Cairns (070) 31 1364

Purpose

To provide a measure of visitor use in the Wet Tropics of Queensland World Heritage Area.

Description

Data are collected by traffic counter which classifies vehicles into 13 different types. The data are collected on traffic use at various sites within the World Heritage Area.

Data detail.

- · vehicle use; and
- vehicle type.

Geographic coverage

A selection of 25 visitor sites within the Wet Tropics of Queensland World Heritage Area,

Frequency of data availability

Monthly collections; analysis and summary reports are prepared on an ad hoc basis.

Historical data

Data are available from 1993.

Products and services available

Publications

Comparative Data Summary (1993 and 1994 Wet Season): Selected Sites, Wet Tropics World Heritage Area

Visitors to Wet Tropics of Queensland

Contact

Executive Director Planning Branch

Wet Tropics Management Authority

PO Box 2050

CAIRNS QLD 4870

Telephone:

Cairns (070) 52 0555

Facsimile:

Cairns (070) 31 1364

Purpose

To provide a measure of the characteristics of visitors and their use of

the wet tropics.

Description

Personal interviews were conducted with a sample of visitors on site and at exit points. Data collected show the characteristics of visitors at

various sites within the Wet Tropics Management Authority.

Data detail

visits;

visitor numbers — commercial and independent numbers;

number of vehicles — commercial and independent vehicles;

average length of stay;

origin of visitor; and

where visitor spent previous night.

Geographic coverage

Wet Tropics of Queensland — World Heritage Area.

Frequency of data availability

Irregular.

Historical data

Data are available only for the 1993 dry season and the 1993-94 wet

season.

Products and services available

Publications

Current Levels and Patterns of Visitor Use — Wet Tropics World

Heritage Area

TOURISM EXPENDITURE

NAME OF COLLECTION

Household Expenditure Survey

Contact

Household Income and Expenditure Australian Bureau of Statistics PO Box 10

BELCONNEN ACT 2616

Telephone: Facsimile: Canberra (06) 252 7614 Canberra (06) 252 6870

Purpose

To measure levels and patterns of expenditure on commodities and services by households in Australia.

Description

The Household Expenditure Survey (HES) collects detailed information about the expenditure, income and household characteristics of a sample of households resident in private dwellings throughout Australia. The 1993–94 survey comprised a sample of 8,389 households. Household members keep diaries of their expenditure during a two-week period; information on personal income, personal and household characteristics and irregular or infrequent expenditure are collected by personal interview.

Data detail

Broad expenditure categories are as follows:

- current housing costs (selected dwellings);
- fuel and power;
- food and non-alcoholic beverages;
- alcoholic beverages;
- tobacco:
- clothing and footwear;
- household furnishings and equipment;
- household services and operation;
- medical care and health expenses;
- transport;
- recreation;
- personal care; and
- miscellaneous commodities and services.

TOURISM EXPENDITURE

Data detail — continued

In relation to tourism, data are available regarding household expenditure on holidays, in Australia and overseas separately, including the amount spent on:

- fares;
- petrol;
- accommodation; and
- package tours.

Geographic coverage

For HES publications and unpublished data: rural, urban, capital city, State and Australia.

For HES small area data (AUSPEND): data are available for small areas based on census collection districts. Data for areas containing under 1,000 households are not considered to be reliable.

Frequency of data availability

The surveys are conducted about every five years.

Historical data

Data are available for 1974-75, 1975-76, 1984, 1988-89 and 1993-94.

Note: Data for 1974–75 were collected from households in capital cities only (excluding Darwin). Data for 1975–76 and later surveys were collected from households in capital cities, other urban and rural areas. The first two surveys collected information on fewer commodities and services than those from 1984 and subsequent surveys.

Products and services available

Publications

User Guide: Housebold Expenditure Survey, Australia (Cat. no. 6527.0)

Household Expenditure Survey, Australia: Detailed Expenditure Items Cat. no. (6535.0)

Other

AUSPEND, Australia (Cat. no. 6536.0). AUSPEND data are only available in respect of the 1993–94 survey.

Special data services are available on request, including tables to meet specific requests, and confidentialised unit record files on magnetic tape or floppy disk.

Example of information available

AVERAGE WEEKLY HOUSEHOLD EXPENDITURE, 1993-94

7 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	
	Value
Type of expenditure	
Total commodity and service expenditure	602.11
Total holidays — Australia	14.06
Air fareş	3.89
Holiday petrol	1.43
Motel and hotel charges	3.27
Airfare inclusive package tours	2.36
Total holidays — overseas	9.34
Air fares	3.64
Motel, hotel and other accommodation charges	1.26
Airfare_inclusive_package_tours	3.87

TOFIDICAL	EXPENDITURE	

Domestic Tourism Expenditure Survey

Contact

Bureau of Tourism Research Statistical Inquiries

Bureau of Tourism Research

GPO Box 1545

CANBERRA ACT 2601

Telephone:

Canberra (06) 279 7176

Facsimile:

Canberra (06) 279 7298

Purpose

To provide a measure of the economic importance of domestic travel

within Australia.

Description

The collection provided information on expenditure by Australian residents aged 14 years and over on all tourism activity within Australia. The survey was a sample of Australian households and was

conducted by personal interview during 1992. It was conducted in conjunction with the Domestic Tourism Monitor, with 1,000 interviews

being conducted per week.

Data detail

- overnight trips;
- day trips;
- Australian component of overseas trips;
- State of origin:
- main destination;
- primary purpose of trip;
- duration of trip;
- life cycle group;
- main transport used;
- age and sex;
- traveller income;
- total expenditure; and
- average item expenditure.

Geographic coverage

Australia, States and Territories.

Frequency of data availability

Irregular.

Historical data

Data are available for 1992 only.

	Tourism expenditure
Products and services	available
Publications	
	Domestic Tourism Expenditure, 1992: Survey Results Summary
Other	
	Unpublished data are available for finer level of detail.

TOURISM FORECASTING

NAME OF FORECAST

American Express Tourism Leading Indicators

Contact

Membership and Council Services

Tourism Council Australia

PO Box E328

QUEEN VICTORIA TERRACE ACT 2600

Telephone: Canberra (06) 273 1000

Facsimile: Canberra (06) 273 4999

Purpose of forecast

To provide the tourism industry with economic forecasts.

Description

The collection provides a quarterly summary of industry expectations and forecasts for Australia's tourism industry. A mail-out questionnaire is sent to a wide cross-section of persons within the tourism industry.

Data detail

industry expectations;

Australian overseas travel intentions;

Australian domestic travel intentions;

short-term visitor arrivals prospects;

international economic growth prospects;

regional economic outlook: developing Asia;

Australia's international competitiveness; and

Australian economic prospects overview.

Geographic coverage

Australia.

Frequency of data availability

Quarterly.

Historical data

Data are available from August 1993.

Products and services available

Publications

American Express Tourism Leading Indicators

NAME OF FORECAST

Forecasts of Domestic Tourism

Contact

The Editor, Forecast Tourism Forecasting Council GPO Box 1545

CANBERRA ACT 2601

Telephone:

Canberra (06) 279 7115

Facsimile:

Canberra (06) 279 7273

Purpose

To provide a sound basis for investment, policy and planning decisions.

Description

The level of domestic tourism activity in Australia is forecast for a five-year period.

Data detail

- trips;
- visitor nights;
- visitor expenditure;
- purpose of trip;
- State of main destination; and
- nights in hotels and motels.

Geographic coverage

Australia, States and Territories.

Frequency of data availability

Approximately every 12 months.

Products and services available

Publications

Forecast

Example of information available

FORECASTS OF DOMESTIC VISITOR NIGHTS BY PURPOSE OF TRAVEL

	Business	Holiday	VFR(a)	Other	Total
Year	million	million	million	million	million
1995-96	29.0	97.9	57.9	32.1	216.8
1996-97	29.5	99.5	59.3	32.2	220.5
1997-98	31.1	102.0	60.6	32.3	226.0
1998-99	32.3	105.0	62.8	32.5	232.6
1999-2000	33.0	107.6	65.2	32.6	238.4

⁽a) Visiting friends and/or relatives.

NAME OF FORECAST

Forecasts of International Visitors to Australia

Contact

The Editor, Forecast

Tourism Forecasting Council

GPO Box 1545

CANBERRA ACT 2601

Telephone:

Canberra (06) 279 7115

Facsimile:

Canberra (06) 279 7273

Purpose

To provide a sound basis for investment, planning and policy

decisions.

Description

The level of international tourism activity in Australia is forecast for a

10-year period.

Data detail

visitor numbers;

visitor nights;

visitor expenditure;

country of origin;

duration of stay; and

nights in hotels and motels.

Geographic coverage

Australia.

Frequency of data availability

Approximately every 12 months.

Products and services available

Publications

Forecast

Example of information available

INTERNATIONAL VISITOR FORECASTS

	North America	Europe	New Zealand	Japan	Other Asia	Other countries	Total	Change from previous year
Year	'000	000	'000	'000	'000	'000	'000	%
1996	388	827	540	783	1 436	246	4 220	11.9
1997	408	891	567	856	1 681	273	4 676	10.8
1998	433	959	589	948	1 947	302	5 179	10.8
1999	461	1 041	611	1 058	2 196	333	5 699	10.1
2000	485	1 149	674	1 180	2 443	368	6 299	10.5
2001	509	1 230	647	1 309	2 672	395	6 761	7.3
2002	532	1 325	658	1 400	2 882	422	7 219	6.8
2003	554	1 413	669	1 456	3 046	443	7 581	5.0

TOURISM FORECASTING

NAME OF FORECAST

Forecasts of Outbound Travel

Contact

The Editor, Forecast

Tourism Forecasting Council

GPO Box 1545

CANBERRA ACT 2601

Telephone:

Canberra (06) 279 7115

Facsimile:

Canberra (06) 279 7273

Purpose

To provide a sound basis for investment, policy and planning decisions.

Description

The forecasts are for a five-year period and cover the number of

Australian residents departing to visit overseas.

Data detail

resident departures; and

purpose of trip.

Geographic coverage

- Australia.

Frequency of data availability

Approximately every 12 months.

Products and services available

Publications

Forecast

NAME OF FORECAST

Leading Indicators of Visitor Arrivals

Contact

Bureau of Tourism Research Statistical Inquiries

Bureau of Tourism Research

GPO Box 1545

CANBERRA ACT 2601

Telephone:

Canberra (06) 279 7176

Facsimile:

Canberra (06) 279 7298

Purpose

To provide advance warning of short-term turning points in the rate of

growth in international visitor numbers.

Description

The leading indicators provide an indication of future changes in the

variation of international visitor arrival numbers around the trend, one

to three years ahead.

Data detail

Leading indicator of international visitor arrivals.

Geographic coverage

Australia.

Frequency of data availability

Irregular.

Historical data

Data are available for 1995 only.

Products and services available

Publications

Leading Indicators of Australian Visitor Arrivals, Occasional Paper 19

TOURISM FORECASTING

NAME OF FORECAST

Queensland Lodging Industry Forecasts

Contact

Senior Consultant Horwath Asia Pacific 215 Adelaide Street BRISBANE QLD 4001

Telephone:

Brisbane (07) 3229 2838

Facsimile:

Brisbane (07) 3229 9421

Purpose

To provide forecasts of monthly occupancy levels for major sectors of

Queensland's hotel industry.

Description

Occupancy forecasts are provided based on ABS' Survey of Tourist Accommodation data on room nights in establishments providing

short-term accommodation.

Data detail

• forecast occupancy levels; and

increase in hotel supply.

Geographic coverage

Major tourism regions in Queensland.

Frequency of data availability

Quarterly.

Products and services available

Publications

Forecasts: Queensland Lodging Industry Forecasts, quarterly

TOURISM, SPORT AND RECREATION

NAME OF COLLECTION

Participation in Selected Sporting, Recreational and Leisure Activities — Population Survey Monitor

Contact

Manager

National Culture and Recreation Statistics Unit

Australian Bureau of Statistics

GPO Box 2272 ADELAIDE SA 5001

Telephone:

Adelaide (08) 8237 7402

Facsimile:

Adelaide (08) 8237 7421

Purpose

To provide data on the participation in individual sport and physical

activities by Australians aged 15 years and over.

Description

The Population Survey Monitor is a quarterly household survey conducted throughout Australia of approximately 3,000 households. Information is obtained by face-to-face interviews.

Data detail

- persons 15 years and over who have participated in organised sport and physical activities in the last 12 months;
- expenditure of persons by type of sport; and
- participation by children 5–14 years.

Geographic coverage

Australia, States and Territories.

Frequency of publication

Irregular.

Historical data

Data are available for 1995-96.

Products and services available

Publications

Population Survey Monitor, Australia (Cat. no. 4103.0)

Sport and Recreation Participation, Australia (Cat. no. 4177.0)

Other

Survey of Sports Attendance

Contact

Manager

National Culture and Recreation Statistics Unit

Australian Bureau of Statistics

GPO Box 2272

ADELAIDE SA 5001

Telephone:

Adelaide (08) 8237 7449

Facsimile:

Adelaide (08) 8237 7366

Purpose

To obtain information about the population's attendance at sports.

Description

The survey provided details on the characteristics of people who attend sports. It was a sub-sample of the Monthly Labour Force Survey. Approximately 26,000 persons were interviewed face-to-face.

Data detail

- persons attending sports by:
 - age;
 - sex;
 - State/Territory;
 - · family status;
 - country of birth;
 - marital status;
 - employment;
 - level of qualifications;
- above characteristics are also available for various sports;
- frequency of attendance at various sports; and
- in relation to tourism, data are also available on people who attended sports whilst staying interstate.

Geographic coverage

Australia, States and Territories and some regions.

Frequency of data availability

Irregular.

Historical data

Data are available in respect of the 12 months ending March 1995.

Products and services available

Publications

Attendance at Sports (Cat. no. 4174.0)

Other

Survey of Dive Retail Establishments in Australia

Contact

Senior Lecturer in Resource Economics Centre for Coastal Management Southern Cross University

PO Box 157

LISMORE NSW 2480

Telephone:

Lismore (066) 20 3775

Facsimile:

Lismore (066) 21 2669

Purpose

To develop a profile of the recreational scuba diving industry in

Australia.

Description

A survey was undertaken of 350 retail businesses who were members of Dive Australia, the industry umbrella body. All members were targeted, using a mail-out questionnaire. The businesses provided details on the size, type and activities of their business.

Data detail

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- ownership of business;
- years of operation;
- previous employment;
- size of establishment:
- annual turnover:
- staffing;
- advertising;
- areas of business (sales, training, etc.); and
- training in business management.

Geographic coverage

Australia.

Frequency of data availability

Irregular.

Historical data

1995.

Products and services available

Data are available on request.

Survey of Recreational Scuba Divers in Australia

Contact

Senior Lecturer in Resource Economics Centre for Coastal Management

Southern Cross University

PO Box 157

LISMORE NSW 2480

Telephone:

Lismore (066) 20 3775

Facsimile:

Lismore (066) 21 2669

Purpose

To develop a profile of the recreational scuba diving industry in

Australia.

Description

Data were collected in 1994-95 on the demographic and economic characteristics of divers, their travel patterns and reasons underlying the demand for diving. Survey questionnaires were placed in all Dive Australia member businesses. A total of 444 divers responded to the

survey.

Data detail

diving experience and qualifications;

type/location of recent dives;

dive travel — domestic/international;

expenditure on diving (annual);

demand determinants:

attitudes to congestion;

demographic information; and

• income (household).

Geographic coverage

Australia.

Frequency of data availability

Irregular.

Historical data

1995.

Products and services available

Data are available on request.

TOURIST ACCOMMODATION

NAME OF COLLECTION

Origin of Guests Survey

Contact

Manager

Tourism National Project Centre Australian Bureau of Statistics

GPO Box 9817

BRISBANE QLD 4001

Telephone:

Brisbane (07) 3222 6215

Facsimile:

Brisbane (07) 3222 6284

Purpose

To provide a better understanding of the origin of guests staying in Australian hotels, motels and guest houses.

Description

The collection covered all hotels, motels and guest houses with facilities included in the quarterly Survey of Tourist Accommodation (STA). It sought percentage splits of room nights by origin of guest for the year ended 30 September 1995. The origin of guest proportions were applied to STA data to produce estimates for 1994–95. The collection included all 4,800 hotels, motels and guest houses in the STA. Data were collected by mail-out questionnaire.

Data detail

- percentage of room nights by origin of guest;
- State or Territory of origin of domestic visitors; and
- usual country/region of residence of overseas visitors.

Data are available by:

- hotels and motels/guest houses;
- star grade; and
- geographic region.

Geographic coverage

Australia.

Frequency of data availability

Irregular.

Historical data

1994-95.

Products and services available

Publications

Experimental Estimates of the Origin of Guests, Hotels, Motels and Guest Houses, Australia, 1994-95 (Cat. no. 9501.0)

Other

Survey of Tourist Accommodation

Contact

Manager

Tourism National Project Centre Australian Bureau of Statistics

GPO Box 9817

BRISBANE QLD 4001

Telephone:

Brisbane (07) 3222 6215

Facsimile:

Brisbane (07) 3222 6284

Purpose

To provide a measure of activity in short-term commercial accommodation in Australia.

Description

The survey is a quarterly census of in-scope establishment types, namely:

- hotels, motels and guest houses with ensuite facilities (4,800);
- holiday flats, units and houses (38,000);
- visitor hostels (450); and
- caravan parks (2,700).

Enumeration is by mail-out questionnaire.

Data detail

- number of establishments/letting entities:
- capacity (rooms/units/sites, bed spaces);
- occupancy (room/unit/site nights, guest nights, guest arrivals);
- occupancy rates (room/unit/site, bed spaces);
- average length of stay (days);
- takings from accommodation;
- employment (persons);
- seasonally adjusted and trend estimates for room nights and takings, hotels and motels/guest houses; and
- takings at constant prices for hotels, motels/guest houses.

Data are available by establishment type, star grading and geographic area.

Geographic coverage

Australia. Small area data are available at Statistical Local Area level, subject to confidentiality constraints.

Frequency of data availability

Quarterly — including monthly occupancy measures and takings.

Historical data

- hotels, motels and guest houses with facilities from September quarter 1975;
- short-term caravan parks from September quarter 1977;
- long-term caravan parks from September quarter 1986;
- holiday flats, units and houses from September quarter 1987; and
- visitor hostels from September quarter 1991.

Products and services available

Publications

Tourism Indicators, Australia (Cat. no. 8634.0)

Tourist Accommodation

Australia (Cat. no. 8635.0)

New South Wales (Cat. no. 8635.1)

Victoria (Cat. no. 8635.2)

Queensland (Cat. no. 8635.3)

South Australia (Cat. no. 8635.4)

Western Australia (Cat. no. 8635.5)

Tasmania (Cat. no. 8635,6)

Northern Territory (Cat. no. 8635.7)

Australian Capital Territory (Cat. no. 8635.8)

Other

Special data services are available on request, e.g. tailored time series in hard copy format or in ASCII comma delimited format on floppy disk.

Example of statistical information available

TOURIST ACCOMMODATION, KEY FIGURES

Particulars	Unit	September quarter 1995	September quarter 1996	Percentage change
· · · · · · · · · · · · · · · · · · ·		OTELS AND GUEST HOUS		***************************************
Rooms available	no.	168 912	172 421	2.1
Room nights occupied	7000	9 305.0	9 297.6	-0.1
Room occupancy rate	% %	59.9	58.8	(a)-1.1
Takings from accommodation	\$1000	851 627	897 117	5.3
	HOLIDAY F	LATS, UNITS AND HOUSE	:S	
Units, etc. available	no.	38 389	40 661	5.9
Unit nights occupied	'000	1.986.0	2 091.2	5.3
Unit occupancy rate	%	56.3	56.0	(a)-0.3
Takings from accommodation	\$1000	127 963	143 671	12.3
		CARAVAN PARKS		
Sites, cabins, etc. available	no.	288 777	287 842	-0.3
Site nights occupied	,000	11 71 1. 4	11 762.3	0.4
Site occupancy rate	%	44.1	44,4	(a)0.3
Takings from accommodation	\$1000	115 014	120 923	5.1
		VISITOR HOTELS		
Bed spaces available	no.	26 397	29 551	11.9
Guest nights	'000	1 140.0	1 216.3	6.7
Bed occupancy rate	%	47.1	45.0	(a)-2.1
Takings from accommodation	\$1000	14 888	16 647	11.8

⁽a) Percentage points.

Australian Hotel Industry — Survey of Operations

Contact

Senior Consultant Horwath Asia Pacific 215 Adelaide Street BRISBANE QLD 4001

Telephone:

Brisbane (07) 3229 2838

Facsimile:

Brisbane (07) 3229 9421

Purpose

To provide benchmarks for the financial performance of short-term accommodation establishments in Australia.

Description

Resorts, serviced apartments and those establishments which have achieved star ratings of three or above are surveyed annually. The survey is conducted by mail-out questionnaire and forms are sent to a sample of around 80 to 120 accommodation establishments.

Data detail

- industry trends;
- guest nationality;
- market mix;
- employment;
- rooms department operational statistics;
- food and beverage department operational statistics;
- administration and general expenses;
- marketing expenses; and
- energy and property operations and maintenance expenses.

Geographic coverage

Australia.

Frequency of data availability

Annual. The publication is usually released within 12 months of the reference period.

Historical data

Data are available from 1984.

Products and services available

Publications

Australian Hotel Industry — Survey of Operations

Hostel Usage and Facilities: Where Guests Come From

Contact

National Marketing Manager

Australian Youth Hostels Association (YHA)

Level 3, 10 Mallett Street CAMPERDOWN NSW 2050

Telephone:

Sydney (02) 9565 1699

Facsimile:

Sydney (02) 9565 1325

Purpose

To provide a measure of usage of YHA hostels and the demographics

of visitors who utilise YHA facilities.

Description

Data collected show characteristics of guests staying in YHA hostels and the type of accommodation facilities utilised. Details are recorded

from guest membership cards of people staying at YHA hostels.

Data detail

 origin of guest — State of usual residence of Australian visitors and country of usual residence of overseas visitors (International Youth

Hostel Federation members and non-members); and

length of stay.

Geographic coverage

Australia, States and Territories.

Frequency of data availability

Annual.

Historical data

Data are available from 1990. Historical data are available only for

some areas.

Products and services available

Publications

YHA Annual Report (there is an annual report for each State and

Territory)

Other

Information is available on written request.

Independent Wheelchair Accessible Motel/Hotel Accommodation Survey

Contact

Information Manager

I.D.E.A.S. Inc. PO Box 479

TUMUT NSW 2720

Telephone:

1800 029904

Facsimile:

Tumut (069) 47 3723

Note: I.D.E.A.S. stands for Information and Disability Equipment

Access and Services.

Purpose

To provide details of accommodation facilities which provide

independent wheelchair access.

Description

Information is collected by mail-out questionnaire from motel/hotel

accommodation establishments with independent wheelchair access

facilities for people with physical disabilities.

Data detail

number of accommodation establishments with independent wheelchair access facilities for people with physical disabilities; and

details of the wheelchair access facilities.

Geographic coverage

Australia.

Frequency of data availability

Information is updated annually.

Historical data

From 1991.

Products and services available

Publications

No data are published but data are available on request.

Other

1996 data are available on the Internet

http://www.australis.net.au/ideas

TOURIST ATTRACTIONS

NAME OF COLLECTION

Attendance at Festivals — Population Survey Monitor

Contact

Manager

National Culture and Recreation Statistics Unit

Australian Bureau of Statistics

GPO Box 2272

ADELAIDE SA 5001

Telephone:

Adelaide (08) 8237 7449

Facsimile:

Adelaide (08) 8237 7421

Purpose

To provide information on attendance at arts festivals throughout Australia.

Description

The Population Survey Monitor is a quarterly household survey conducted throughout Australia of approximately 3,000 households. Information is obtained by face-to-face interviews

households. Information is obtained by face-to-face interviews. The survey was conducted over four quarters and has a sample of

approximately 10,000 households.

Data detail

type of festival;

cost of attending festival — free or fee charged; and

• whether the festival was more than 40 kilometres from home.

For festivals in a different State or Territory from the respondent's usual residence, respondents were asked:

- whether the festival was the main reason for travelling interstate;
- expenditure during visit; and
- number of persons aged 15 years and over covered by expenditure interstate.

Geographic coverage

Australia, States and Territories.

Frequency of data availability

Irregular.

Historical data

Data are available for 1996.

Products and services available

Publications

Population Survey Monitor, Australia (Cat. no. 4103.0)

Other

Botanic Gardens Usage — Population Survey Monitor

Contact

Survey Consultant

Population Survey Monitor Australian Bureau of Statistics

GPO Box 2272

ADELAIDE SA 5001

Telephone:

Adelaide (08) 8237 7303

Facsimile:

Adelaide (08) 8237 7421

Purpose

To provide information on the usage of botanical gardens throughout

Australia.

Description

The Population Survey Monitor is a quarterly household survey conducted throughout Australia of approximately 2,000 households. Information is obtained by face-to-face interviews.

Data detail

- number of visitors;
- reasons for visiting botanical gardens;
- reasons for not visiting botanical gardens; and
- expenditure in botanical gardens.

Data are also available on the usage of botanical gardens in States and Territories that are not the usual residence of respondents. This provides a measure of tourism-related activity in botanical gardens.

Geographic coverage

Australia, States and Territories.

Frequency of data availability

Irregular.

Historical data

Data are available for 1993 and 1994.

Products and services available

Publications

Population Survey Monitor, Australia (Cat. no. 4103.0)

Other

TOURIST ATTRACTIONS		-
1001110110110110		

Survey of Attendance at Selected Cultural Venues

Contact

Manager

National Culture and Recreation Statistics Unit

Australian Bureau of Statistics

GPO Box 2272

ADELAIDE SA 5001

Telephone:

Adelaide (08) 8237 7449

Facsimile:

Adelaide (08) 8237 7366

Purpose

To provide information about attendance at selected cultural

venues/activities.

Description

The survey collected details of the characteristics of people who attend a range of cultural venues including libraries, museums, various categories of music and performing arts performances, cinemas, botanic gardens and animal parks. The survey was a sub-sample of the Monthly Labour Force Survey. In the 1995 survey, approximately

26,000 persons were interviewed face-to-face.

Data detail

Details about those persons attending and not attending included:

- age;
- sex;
- State/Territory;
- family status;
- country of birth;
- marital status;
- employment;
- level of qualifications; and
- frequency of visits.

In relation to tourism, data are also available on whether people visited these venues whilst staying away from home.

Geographic coverage

Australia, States, Territories and some regions.

Frequency of publication

Irregular.

Historical data

The first survey was conducted in 1991. The most recent survey related to the 12 months ended March 1995.

Products and services available

Publications

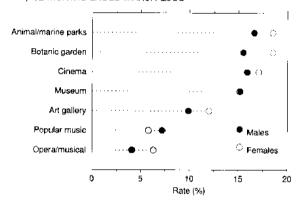
Attendance at Selected Cultural Venues (Cat. no. 4114.0)

Other

Special data services are available on request.

Example of information available

PEOPLE WHO ATTENDED SELECTED CULTURAL VENUES WHILE AWAY FROM HOME, 12 MONTHS ENDED MARCH 1995



TRANSPORTATION

NAME OF COLLECTION

Survey of Motor Vehicle Use

Contact

Manager

Survey of Motor Vehicle Usc Australian Bureau of Statistics

GPO Box 9817

BRISBANE OLD 4001

Telephone: Brisbane (07) 3222 6294 Facsimile: Brisbane (07) 3222 6161

Purpose

To provide information on the pattern of motor vehicle usage in Australia.

Description

The collection is a sample survey and collects information on the use of selected motor vehicles, including passenger vehicles, motor cycles, light commercial vehicles, rigid trucks, articulated trucks and buses. The survey is conducted by mail-out questionnaire and is based on a 12 month recall methodology. The survey measures usage patterns over a 12 month period. The Survey of Motor Vehicle Use for 1995 was based on a sample of 22,200 vehicles registered for road use.

Data detail

- vehicle characteristics:
- total distance travelled:
- trailer characteristics:
- driver characteristics;
- fuel use:
- area of travel;
- purpose of travel;
- passengers carried; and
- loads carried.

In relation to tourism, data are available on:

 bus usage, including passengers carried, kilometres travelled by type of bus and main type of service.

Geographic coverage

Australia, States and Territories. Some data are available by capital city and provincial urban areas.

Frequency of data availability

The Survey of Motor Vehicle Use has been conducted periodically since 1963 and every three years between 1976 and 1991. The most recent survey conducted was in respect of the 12 months ending 30 September 1995.

Historical data

Data are available for 1963, 1971, 1976, 1979, 1982, 1985, 1988, 1991 and 1995.

Products and services available

Publications

Survey of Motor Vebicle Use, Australia (Cat. no. 9208.0)

Other

Special data services are available on request.

TRANSPORTATION ———	
NAME OF COLLECTION	Cairns Airport Passenger Statistics
Contact	ownso import i mooniger outstates
Contact	Manager Marketing Services Cairns Port Authority
	PO Box 594 CAIRNS QLD 4870
	Telephone: Cairns (070) 52 3810 Facsimile: Cairns (070) 52 1493
Purpose	To monitor trends in air travel to Cairns for planning and development.
Description	The collection provides information on passenger and aircraft movements at Cairns airport. Data are collected from customs records, airline declarations and Airservices Australia data.
Data detail	 international/domestic passenger movements; international passenger movements by flight route; forecasts of international/domestic passenger movements; forecasts of international movements by flight route; aircraft movements; air cargo movements; and international airline schedule.
Geographic coverage	

Cairns airport.

Frequency of data availability

Monthly.

Historical data

Detailed data are generally available from 1984.

Products and services available

Publications

Passenger Statistics, Cairns Airport

International Scheduled Air Transport

Contact

Director

Aviation Statistics and Analysis Section

Department of Transport

GPO Box 594

CANBERRA ACT 2601

Telephone:

Canberra (06) 274 7912

Facsimile:

Canberra (06) 274 7727

Purpose

To provide information on the operations of international airlines

operating into and out of Australia.

Description

The statistics cover revenue traffic carried by operators of international scheduled air transport services. Data are supplied by airlines performing international scheduled operations to/from Australia.

Data detail

 passengers and freight by airline of arrival/departure and the country of uplift/discharge;

passengers and freight by international airport of arrival/departure;

airline market shares and load factors; and

industry analysis.

Some data are also available on mail carried by international airlines.

Geographic coverage

Australia, cities with international airports including Port Hedland, Norfolk Island and Christmas Island.

Frequency of data availability

Monthly, calendar and financial years.

Historical data

Data are available from 1983. Data prior to 1983 may be available on request.

Products and services available

Publications

Monthly Provisional Statistics of International Scheduled Air Transport

International Scheduled Air Transport

Digest of Statistics

Airport Traffic Data

TRANSPORTATION -

Products and services available — continued

Other

Tables from the publications mentioned above are available on diskette.

Data covering different time periods and time series are available on request.

Example of information available

SCHEDULED PASSENGER TRAFFIC THROUGH AUSTRALIAN INTERNATIONAL AIRPORTS

	Year ended J	une 1993	Year ended J	une 1994	Year ended .	lune 1995
Airport	no.	%	no.	%	πo.	%
Sydney	4 647 515	47.6	5 019 004	47.3	5 603 058	48.4
Melbourne	1 788 700	18.3	1 871 604	17.6	1 931 251	16.7
Brisbane	1 428 860	14.6	1 599 086	15.1	1 838 023	15.9
Perth	949 578	9.7	1 068 373	10.1	1 156 050	10.0
Cairns	600 147	6.1	688 115	6.5	641 377	5.5
Adelaide	213 495	2.2	216 626	0.2	212 937	1.8
Darwin	96 459	1.0	113 889	1.1	138 398	1.2
Christmas Island(a)	_	_	11 476	0.1	27 031	0.2
Norfolk Island	17 722	0.2	16 262	0.2	15 189	0.1
Hobart	8 837	0.1	8 285	0.1	7 362	0.1
Port Hedland	4 878		3 699	_	1 649	
Townsville(b)	2 874	_	5 557	0.1	1 6 1 1	_
Total	9 759 065	100.0	10 621 976	100.0	11 573 936	100.0

⁽a) International operations commenced November 1993.

⁽b) International operations ceased March 1991, recommenced November 1992 and ceased again in October 1994.

Major Australian Airlines

Contact

Director

Aviation Statistics and Analysis Section

Department of Transport

GPO Box 594

CANBERRA ACT 2601

Telephone:

Canberra (06) 274 7912

Facsimile:

Canberra (06) 274 7727

Purpose

To report on the operations of major Australian airlines operating over

Australian flight stages.

Description

The collection provides information on carrier network and industry totals for major Australian airlines (scheduled operators using aircraft capable of carrying more than 38 passengers or 4,200 kilograms of payload) operating over Australian flight stages. Data are supplied by airlines to the Department.

Data detail

THE RESIDENCE OF THE PROPERTY OF THE PROPERTY

carrier and industry totals;

airport traffic data;

city pair statistics;

airline fleets;

aircraft utilisation: and

commentary on the industry.

Geographic coverage

Australia, Australian External Territories, towns/cities with airports.

Frequency of data availability

Monthly, calendar and financial years.

Historical data

A new series commenced in July 1994. Data prior to July 1994 may be available on request.

Products and services available

Publications

Domestic Airline Activity (Major Australian Airlines) Monthly Status

Report

Major Australian Airlines

Digest of Statistics

Airport Traffic Data

Other

Tables from the publications mentioned above are available on diskette.

NAME OF COLLECTION

Regional Airlines

Contact

Director

Aviation Statistics and Analysis Section

Department of Transport

GPO Box 594

CANBERRA ACT 2601

Telephone:

Canberra (06) 274 7912

Facsimile:

Canberra (06) 274 7727

Purpose

To report on the operations of the regional airline industry.

Description

The collection provides information on scheduled operations of regional airlines using aircraft which can carry up to 38 passengers or 4,200 kilograms of payload. Publications are produced on a calendar and financial year basis as well as provisional data on a quarterly basis. Data are supplied by airlines to the Department.

Data detail

carrier and industry totals;

airport traffic data;

city pair statistics; and

commentary on the regional airline industry.

Geographic coverage

Australia, towns/cities with airports.

Frequency of data availability

Quarterly, calendar and financial years.

Historical data

Data are available from 1984. Data prior to 1984 may be available on

request.

Products and services available

Publications

Regional Airlines, quarterly

Regional Airlines, calendar and financial years

Digest of Statistics

Airport Traffic Data

Other

Tables from the publications mentioned above are available on diskette.

TRAVEL OPERATORS

NAME OF COLLECTION

Survey of Inbound Tour Operators

Contact.

Manager, Tourism Statistics Transport and Tourism Statistics Australian Bureau of Statistics PO Box 10 BELCONNEN ACT 2616

Telephone: Canberra (06) 252 5452 Facsimile: Canberra (06) 251 5324

Purpose

To provide information on the activities of inbound tour operators in Australia.

Description

The survey covers inbound tour operators retailing or wholesaling package tours to overseas visitors. The collection obtains details in relation to the Australian content of such tours. The survey is conducted by mail-out questionnaire to about 250 tourism operators.

Data detail

- number of passengers by country of origin;
- gross amount of invoices paid by those passengers for the ground content (e.g. coach transfers, accommodation, meals, cruises, etc.) of tours in Australia;
- full and part-time employment in Australia and full-time employment overseas; and
- number and language skills of tour guides and tour co-ordinators employed by the respondents business.

Geographic coverage

Australia.

Frequency of data availability

Annual.

Historical data

Data are available from 1992-93.

Products and services available

Publications

Inbound Tour Operators, Australia, 1994-95 (Cat. no. 8690.0)

Other

Special data services are available on request.

TELATICAL	OPERATORS	
IRAVEL	UPERAIURA	

Example of information available

During 1995–96, 1.6 million overseas visitors coming to Australia on package tours paid a total of \$1,400 million to Australian inbound tour operators for the Australian content of their tour. Of these visitors, 42% came from Japan and 33% came from other Asian countries.

Australia's Inbound Incentive Travel Management Report

Contact

Tourism Market Analyst Australian Tourist Commission Level 4, 80 William Street WOOLLOOMOOLOO NSW 2011

Telephone:

Sydney (02) 9360 1111

Facsimile:

Sydney (02) 9332 4017

Purpose

To provide information about the incentive travel market in Australia.

Description

The collection comprised personal interviews with 32 leading inbound incentive travel operators in Australia to identify characteristics of the market. It also involved interviews with up to 12 leading incentive travel operators in Germany, the United Kingdom, the United States, Japan and New Zealand, to identify key features of incentive travel from these markets and their views of Australia as an incentive travel destination.

Data detajl

- inbound market comparison;
- market trends;
- the changing nature of incentive travel;
- effect of taxation:
- arrangement of incentive travel;
- average cost of programs;
- seasonal influences:
- length of stay;
- group size/sex.
- meetings and seminars;
- lead times; and
- marketing and promotion.

Geographic coverage

Australia, Germany, United Kingdom, United States, Japan and New Zealand.

Frequency of data availability

Irregular.

Historical data

The first survey was conducted in 1994.

Products and services available

Publications

Australia's Incentive Inbound Travel Market — Management Report

Travel Distribution Business Indicators Series

Contact

Director/Senior Analyst Analyst Strategy Pty Ltd Access Research Group Level 5, 68 Alfred Street MILSONS POINT NSW 2061

Telephone:

Sydney (02) 9956 7179

Facsimile:

Sydney (02) 9956 7165

Purpose

To allow performance evaluation by Australian travel retailers and wholesalers.

Description

The survey involves continuous tracking of representative samples of Australian-based travel agents/wholesalers on a national basis. It provides indicators of business activities and is supplemented by significant attitudinal data about key industry issues. The survey is conducted by self-completion questionnaire sent to a sample of 2,400 establishments.

Data detail

- revenue and profitability;
- salary, remuneration and incentives;
- segmented operating expenses;
- mix of sales:
- merchandising policy;
- complete enterprise structures;
- market outlook:
- commissions generated;
- commissions yield;
- payment systems used;
- technology adoption; and
- other (various) attitudinal data on a survey by survey collection basis.

Geographic coverage

Australia, States and Territories and selected regions.

Frequency of publication

Twice a year.

Historical data

Data are available from 1990.

Products and services available

Publications

Travel Distribution Business Indicators Series

Other

Unpublished data may be available on request.

TOURISM — OTHER

NAME OF COLLECTION

Census of Population and Housing

Contact

Client Services

Australian Bureau of Statistics

PO Box 10

BELCONNEN ACT 2616

Telephone:

Canberra (06) 252 6627

Facsimile:

Canberra (06) 253 1404

Purpose

To provide statistics on key characteristics of people and households in Australia on census night. Amongst other things, the information is used for forward planning by government, industry and community groups.

Description

The Census is conducted every five years and is an enumeration of the entire population. Information is collected from all Australian households by self-completion questionnaires. Detailed information is available for small geographic areas and small population groups.

Data detail

- visitor numbers (intrastate, interstate and overseas);
- demography (e.g. age, sex, marital status);
- ethnicity (e.g. birthplace, year of arrival);
- education;
- income:
- labour force, (e.g. status, occupation, industry). Census data can provide an indication of employment in tourism-related industries;
- transport (e.g. number of motor vehicles garaged); and
- dwellings (e.g., rent, mortgage).

Data for overseas visitors and visitors enumerated in short-term accommodation (e.g. hotels and motels, etc.) are subject to considerable undercount and a high non-response rate for most questions. This severely impairs the usefulness of the data for the purposes of ascertaining the number of visitors enumerated in these types of accommodation and understanding their characteristics.

A restricted range of information on overseas visitors will be available from the 1996 Census.

Geographic coverage

Australia, States and Territories. Data are classified according to the Australian Standard Geographic Classification and are available for small areas down to Collection District.

Frequency of data availability

Conducted every five years. The last census was held in August 1996.

Historical data

The first census conducted by the Commonwealth of Australia was held in 1911 and censuses have been held at irregular intervals to 1961. Since 1961, a census has been conducted every five years.

Products and services available

Other

Community profiles are available in hard copy and all standard electronic formats. PC customers are supplied with simple data selection, viewing and aggregation software.

CDATA96 — a CD-ROM product which contains census and digital map data and data manipulation and mapping software.

Customised tables. PC customers are supplied with a simple data selection, viewing and aggregation software.

Map data are available in hard copy and all common digital formats.

Time Use Survey

Contact

Director Welfare Section

Australian Bureau of Statistics

PO Box 10

BELCONNEN ACT 2616

Telephone: Canberra (06) 252 6316 Facsimile: Canberra (06) 253 1673

Purpose

To measure the daily activity patterns of people in Australia in order to establish a basic Australian time use profile and to help derive a monetary value for all forms of unpaid work.

Description

This survey examines how people allocate time to different kinds of activities. It provides information on time spent in paid work, unpaid housework and shopping, caring for children and frail, sick and disabled people, community participation, education, leisure and personal maintenance. For the 1992 survey, a national sample was taken of approximately 3,000 households. Data were collected by personal interview of householders and by diaries kept by each person aged 15 and over in households. Basic demographic and socio-economic characteristics were collected by interview. These include age, sex, birthplace, birthplace of parents, employment, education and income. Information was collected by diary on the activities in which people engaged and the time they spent on them.

Data detail

The main activity categories include:

- labour force:
- domestic activities;
- child care/minding;
- purchasing goods and services;
- personal care;
- education;
- voluntary work and community participation;
- social life and entertainment;
- active leisure; and
- passive leisure.

Time use data are classified by socio-economic and demographic characteristics of householders.

Data are available for Australia and larger States. Capital city, rest of State, urban and rest of State rural data may be available on a consultancy basis.

Data detail — continued

With regard to tourism, under the category 'active leisure', information was collected on the time spent on holiday travel and driving for pleasure.

Geographic coverage

Australia.

Frequency of data availability

Five-yearly.

Historical data

The first survey was conducted in 1992. The next survey is scheduled for 1997.

Products and services available

Publications

Time Use Survey, Australia - User's Guide (Cat. no. 4150.0)

How Australians Use Their Time — Selected Findings from the 1992 Time Use Survey, Australia (Cat. no. 4153.0)

Focus on Families: Family Life (Cat. no. 4425.0)

Other

Time Use Survey, Australia — Unit Record File (Cat. no. 4152.0)

Example of information available

AVERAGE TIME SPENT ON HOLIDAY TRAVEL, DRIVING FOR PLEASURE, 1992

 Population group
 Males
 Females
 Persons

 For all persons
 0.6
 0.6
 0.6

 For participants(a)
 14.6
 14.2
 14.4

(a) Participants refer to the population who actually engaged in the particular activity. Average time for participants gives a more realistic picture of the average amount of time spent on it by people who actually did the activity.

Survey of Attitudes to the Australian Outback

Contact

Department of Tourism James Cook University TOWNSVILLE OLD 4811

Telephone:

Townsville (077) 81 4100

Facsimile:

Townsville (077) 25 1116

Purpose

To identify tourists' perceptions of the Australian outback.

Description

Data were collected by personal interview of 1,400 North Queensland residents and tourists on their experiences with the Australian outback.

Data detail

- visited outback yes or no;
- outback locations visited:
- favourite place;
- transportation;
- length of stay;
- accommodation;
- best experiences;
- worst experiences;
- outback activities;
- outback features;
- souvenirs;
- age;
- sex; and
- place of residence.

Geographic coverage

North Queensland.

Frequency of data availability

Irregular.

Historical data

1993.

Products and services available

Publications

Outback Tourism: The Authentic Australian Adventure

Survey of Maps Presented to Australian Tourists

Contact

Department of Tourism James Cook University TOWNSVILLE QLD 4811

Telephone:

Townsville (077) 81 4100

Facsimile:

Townsville (077) 25 1116

Purpose

To construct a taxonomy of Australia's tourist maps.

Description

The collection covered approximately 4,400 maps that are presented to tourists by tourist operators. A mail-out request was sent to a sample of 1,700 tourist operators who were on the mailing lists of Australian, State and Territory Tourism Commissions.

Data detail

- map size;
- number of colours:
- area represented;
- type of tourist operation;
- map style;
- number of dimensions in presentation;
- presentation style;
- paper quality;
- travel mode indicated;
- scale:
- legend; and
- purpose of map.

Geographic coverage

Australia.

Frequency of data availability

Irregular.

Historical data

1990.

Products and services available

Other

Data are available on the 4,400 maps in the collection.

CHAPTER 2 FRAMEWORK FOR THE COLLECTION AND PUBLICATION OF TOURISM STATISTICS

BACKGROUND

The rapid development of tourism in Australia in recent years has been accompanied by an increase in the need for more information on the size, characteristics and economic role of this increasingly important activity.

The development of statistical collections designed to address the need for more information, however, has tended to be disjointed and uncoordinated. The wide diversity of tourism interests requiring information is reflected in the decentralised supply of the information. The major producers of statistical information are the Bureau of Tourism Research, the Australian Bureau of Statistics (ABS), the various State/Territory Tourism Commissions, as well as academic institutions and private sector consultants.

In addition, development of the collections has occurred without the benefit of the availability of a set of consistent standards applying to concepts, definitions and classifications. This has significantly restricted the value of the various collections by inhibiting or preventing comparison and linkage between them.

To address this situation the ABS first produced in 1991 a draft Framework for the Collection and Publication of Tourism Statistics. Since then the Framework has been undergoing constant revision to reflect continuing development of the standards. It is now being revised to incorporate the new international statistical standards of the World Tourism Organisation (WTO).

By incorporating a set of consistent concepts, definitions and standards, the Framework provides the basis for adopting a 'common language' for all collections, both current and future. The use of this set of standards will provide linkage and comparability between the various Australian collections. It will also provide comparability with collections in other countries which have adopted the WTO international standards.

THE MODEL

The Framework adopts the internationally accepted approach that tourism is a demand side activity, comprising the activities of a particular type of consumer — visitors. 'Visitors' includes, in addition to recreational tourists, persons visiting an area for business and other reasons. The Framework identifies and provides the definitions of the various types of visitors; domestic, international, overnight and same-day visitors.

The Framework identifies the types of statistics that are generally required, i.e. those which in some way measure or describe the activities of these visitors. An activity is identified as an 'event' (or transaction) in which a visitor obtains a product from a supplier.

The Framework model is based on this transaction which comprises three elements:

CONSUMER → PRODUCT → SUPPLIER

The statistics either measure a relationship between two of these elements, e.g. value of purchases of food (product) by same-day visitors (consumer), or describe some aspect of one of the elements, e.g. number of employees in the accommodation sector (supplier).

The order of the elements and the arrows between them illustrate the hierarchical relationship between the elements. The principal element of the transaction is the 'consumer'. Only if the consumer meets the definition of a 'visitor' is the 'product' and, consequently, the 'supplier' involved in the transaction, relevant. For example, a restaurant meal can be supplied to a resident or a visitor. In principle, if the consumer is a visitor then the transaction would be included, but if the consumer is a resident then it would not be included. (In practice, of course, such distinctions cannot always be made.)

The Framework provides classification systems for each of the three elements.

The CONSUMER is classified as:

- international visitor:
 - tourist (overnight visitor);
 - same-day visitor:
- domestic visitor:
 - tourist (overnight visitor); and
 - same-day visitor.

The PRODUCT is classified into seven broad product groups:

- package travel;
- accommodation:
- food and drink;
- transport;
- recreation and culture;
- shopping; and
- other.

These broad product groups are further broken down into more detailed categories.

The SUPPLIER group is classified according to a standard classification such as the Australian and New Zealand Standard Industrial Classification (ANZSIC). A custom-built tourism supply-side classification, based on ANZSIC, is being developed.

Associated with each of the three elements is a list of typical measures, e.g. age and sex for consumers, expenditure for products and value of

sales for suppliers. The Framework provides classification systems and definitions for all of the typical measures.

The Framework provides the 'common language' for use in all tourism statistical collections and is intended for use by all providers and users of tourism statistics.

Copies of the Framework can be obtained from:

Assistant Director Tourism Statistics Australian Bureau of Statistics PO Box 10 BELCONNEN A CT 2616

Telephone:

Canberra (06) 252 6348

Facsimile:

Canberra (06) 251 5324

CHAPTER 3 TOURISM STATISTICS CLASSIFICATIONS

The United Nations and World Tourism Organisation published Recommendation on Tourism Statistics in 1994. This publication contains a comprehensive set of recommendations relating to concepts, definitions and classifications for tourism statistics. The recommendations were ratified by the United Nations Statistical Commission in 1993 as the official international standards relating to tourism statistics. The Australian Framework for the Collection and Publication of Tourism Statistics (see chapter 2) adopts these standards, most of which are presented in the publication.

In addition to these standards, the Australian Bureau of Statistics (ABS) has been undertaking development of a number of classifications specifically designed for use in this country:

- Australian Standard Classification of Visitor Accommodation; and
- Australian Standard Tourism Activities Classification.

AUSTRALIAN STANDARD CLASSIFICATION OF VISITOR ACCOMMODATION (ASCOVA)

Accommodation is an important component of tourism, and statistics on accommodation supply and demand are an important component of the overall tourism statistics framework. The purpose of the ASCOVA is to provide the structure for a consistent, comprehensive and objective classification system for producing, organising and reporting statistical information regarding accommodation used by visitors.

The classification is designed for use in any statistical collection which requires a breakdown of type of accommodation. It can be used where accommodation establishments are the collection unit, e.g. in supply-side statistics, or where accommodation type is a variable, e.g. in demand-side statistics. This facilitates linkage between accommodation supply-side and demand-side statistics. The classification goes beyond what might normally be considered 'visitor accommodation' and provides a comprehensive listing to enable the identification of any possible type of place in which a visitor might spend a night.

The classification has a hierarchical structure, containing various levels. each of which provides more detailed categories than the previous level. The summary below shows the classification down to the two-digit level of detail. At its most detailed level, the classification provides a four-digit categorisation for some accommodation types.

1 HOTELS AND SIMILAR ACCOMMODATION

- 11 Hotels and resorts
- 12 Motels, guest houses and similar accommodation
- 13 Other commercial accommodation

2 TRANSPORT AND INSTITUTIONAL ACCOMMODATION

- 21 Accommodation on transport modes
- 22 Institutional and other commercial accommodation

3 NON-COMMERCIAL ACCOMMODATION

- 31 Private property
- 32 Other non-commercial accommodation

AUSTRALIAN STANDARD TOURISM ACTIVITIES CLASSIFICATION (ASTAC)

While 'tourism' is defined, for statistical purposes, in demand-side terms (i.e. in terms of the activities of a particular type of consumer), it is often required to view the activity from a supply-side perspective. This may be required when examining the economic impact of tourism demand on the economy in general or on particular sectors of the economy. There is a need, therefore, to identify those supply-side economic activities which are relevant to tourism. The framework for identifying types of economic activity in Australia is the Australian and New Zealand Standard Industrial Classification (ANZSIC). While many of the ANZSIC four-digit classes are clearly relevant to tourism, there are some classes which are highly heterogeneous and comprise activities which are relevant to tourism and activities which are not. Consequently, the ANZSIC, as it stands, is not particularly useful to provide a tourism supply-side frame.

At the international level the same issue applies to the International Standard Industrial Classification (ISIC). To provide a tourism supply-side frame, the World Tourism Organisation has produced the Standard International Classification of Tourism Activities (SICTA). The SICTA basically comprises those four-digit ISIC classes which are relevant to tourism plus new sub-classes which isolate those activities relevant to tourism which are aggregated with non-tourism-related activities in other four-digit ISIC classes.

The ABS is, in 1997, developing an ANZSIC-based Australian version of the SICTA. A proposed departure from the SICTA, however, is to only include in the ASTAC those activities which involve the direct supply of a product to a visitor. The SICTA goes further by including some indirect suppliers.

When developed, the ASTAC will provide a profile of tourism-characteristic supply-side activities, which can be used as a frame for identifying economic activities to be included in tourism supply-side statistical collections.

CHAPTER 4 ABS SERVICES

The Australian Bureau of Statistics (ABS) is Australia's national statistical authority. It collects and disseminates information on a wide range of economic, social and demographic topics for Australia, its States and Territories.

Whether a small business owner, a marketing manager in a large corporation, a policy maker, a student, or whatever your interest, the ABS provides a range of information services designed to deliver statistical information to you. These include:

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ABS publications can contain only a fraction of the available data.

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To find out more about the range of electronic data services available contact Information Consultancy Services in any of our offices.

THE INTERNET

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